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- 1. This app is not a substitute for a qualified counsellor or therapist.
- 2. If you are already in therapy for mental health concerns, you should discuss using the app with your therapist.
- 3. If you are unsure about the effects of using the app, or if you have concerns about your health and well-being, you should first consult your Doctor or Medical Adviser.
- 4. You should not rely on the material or information in this app as the basis for making any business, legal, personal, financial or other decisions.
- 5. You should consult an appropriate professional for specific advice.
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- 13. To the fullest extent allowed by law, UEA accepts no liability for loss of data or interruption of self-help activities as a result of damage to, or loss or technical failure of the device to which this app is downloaded, however caused.
- 14. You consent that aggregated and anonymised data may be used to inform development of the app and its functions. If you joined the research community, you consented to anonymised data to be used for research purposes by the research team.

- 14. You may sign up as a registered user of the OpenUpUEA app free of charge. To become a user, you need to download the app, then submit your email address to us, and create a password to be used in conjunction with that email address. You are responsible for maintaining the confidentiality of your account and password and for restricting access to your Device.
- 15. You are responsible for updating your User Information.
- 16. You must be 18 years of age, or the age of majority in your province, territory or country, to sign up as a registered user of the OpenUpUEA app. Individuals under the age of 18, or the applicable age of majority, may utilize the OpenUpUEA app only with the involvement and consent of a parent or legal guardian, under such person's account and otherwise subject to these Terms.
- 16. To enjoy the OpenUpUEA app via your smartphone or other Device, your Device must satisfy certain system requirements. These requirements can be found on the Google and Apple play stores.
- 17. You agree not to upload, post, email or otherwise send or transmit or introduce any material that contains software viruses or any other computer code, files or programs designed to interrupt, harm, damage, destroy or limit the functionality of any computer software or hardware or equipment linked directly or indirectly with the OpenUpUEA app. You agree not to interfere with the servers or networks underlying or connected to the OpenUpUEA app or to violate any of the procedures, policies or regulations of networks connected to the OpenUpUEA app. You may not access the OpenUpUEA app in an unauthorized manner.
- 18. You agree not to impersonate any other person while using the OpenUpUEA app, conduct yourself in an offensive manner while using the OpenUpUEA app, or use the OpenUpUEA app for any illegal, immoral or harmful purpose.
- 19. By breaching the provisions of 17 and 18, you may commit a criminal offence under applicable laws. We may report any such breach to the relevant law enforcement authorities and we may cooperate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use the OpenUpUEA app will cease immediately.
- 20. You agree not to use the OpenUpUEA app for any purposes related to scientific research, analysis or evaluation of the Products without the express written consent from UEAE.
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- 22. Although we aim to offer you the best service possible, we make no promise that the OpenUpUEA app will meet your requirements and we cannot guarantee that the OpenUpUEA app will be fault free. If a fault occurs in the OpenUpUEA app, please report it to us at <a href="mailto:openup@uea.ac.uk">openup@uea.ac.uk</a> and we will review your complaint and, where we determine it is appropriate to do so, correct the fault. If the need arises, we may suspend access to the OpenUpUEA app while we address the fault.

We will not be liable to you if the OpenUpUEA app are unavailable for a commercially reasonable period of time.

- 24. We do not systematically review User Material submitted by you or other users. We are not responsible for the content of User Material provided by you or any other user. We do not necessarily endorse any opinion contained in such material. We make no warranties or representations, express or implied, about User Material, including as to its legality or accuracy.
- 25. We may link User Material or parts of User Material to other material, including material submitted by other users or created by OpenUpUEA or other third parties. We may use User Material for our internal business purposes, for example, to examine trends or categories or to promote, market or advertise OpenUpUEA. You acknowledge that we may indirectly commercially benefit from use of your User Material.
- 26. You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it, but you must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists. You must not establish a link from any website that is not owned by you. The OpenUpUEA app must not be framed on any other website, nor may you create a link to any part of the OpenUpUEA app unless you have written permission to do so from OpenUpUEA.
- 14. This contract is subject to English law.

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