

Gas Invoice

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UNIVERSITY OF EAST ANGLIA
BOB CHAMPION BUILDING UNIVERSI
COLNEY LANE
COLNEY
NORWICH
NR4 7UY

Account Number: [REDACTED]
Invoice Number: 371386504/25
Date (Tax Point): 13 March 2025
Supplied Address: Bob Champion Building Universi
Colney Lane
Colney
Norwich
NR4 7UY

Enquiries:

If you have any queries regarding this invoice or your account in general, please call your Account Representative directly. Alternatively call our Group & Strategic Help Line on 01737 854 792, write to us at TotalEnergies Gas & Power, Bridge Gate, 55-57 High Street, Redhill, RH1 1RX, or email gp.mkt-public-direct@totalenergies.com

| Statement Section | CCL | VAT | Total |
|-------------------------------------|-----|-----|--------------|
| Total balance from previous invoice | - | - | £6,786.50 |
| Payment received on 3 March 2025 | - | - | CR £6,786.50 |
| Balance Carried Forward | - | - | £0.00 |

| MSN | MPR | Period of use | | Meter readings | | Meter | CF | Calorific | Energy | Price | Cost per |
|---|------------|---------------|----------|----------------|----------|-------|----------|-----------|---------------|----------|------------------|
| | | From | To | Previous | Present | Unit | | Value | | (p/unit) | Meter (£) |
| [REDACTED] | [REDACTED] | 31/01/25 | 28/02/25 | 805385 A | 814390 A | M3 | 1.028333 | 39.11071 | 100,602.9 kWh | 3.5072 | 3,528.35 |
| Total (Consumption) 100,602.95 kWh | | | | | | | | | | | £3,528.35 |
| Daily Charge(9338648106) | | | | | | | | | | | £358.68 |
| 01/02/25 to 28/02/25(28 days at £12.81) | | | | | | | | | | | |
| CCL at 0.775p/kWh | | | | | | | | | | | £779.67 |
| VAT at 20.00% | | | | | | | | | | | £933.34 |
| Total Gas Sales | | | | | | | | | | | £5,600.04 |
| Total Invoice Value | | | | | | | | | | | £5,600.04 |
| Balance Brought Forward | | | | | | | | | | | £0.00 |
| Balance Due | | | | | | | | | | | £5,600.04 |

£5,600.04 must be paid to TotalEnergies Gas & Power by 3 April 2025

If you are interested in paying by Direct Debit then call our Group & Strategic department on 01737 854 792

Mailing Address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom
Website: business.totalenergies.uk

TotalEnergies Gas & Power Limited VAT Registration No. 689638949 Registered in England No. 2172239
Registered Office: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom



PAYING YOUR GAS INVOICE

Direct Debit Payment

If you are interested in paying by Direct Debit then call our Group & Strategic department on Group & Strategic

BACS Payment

For customers paying by BACS, our account details are:

Bank Name: HSBC Bank plc
 Account Name: TotalEnergies G & P Collections
 Account No: 81403346
 Sort Code: 40 - 02 - 50
 Branch: London Park Street SE1

Please ensure that the remittance advice clearly states the Invoice Number, the amount paid and the Account Number. This should be marked for the attention of the Treasury Department and sent to the address below.

Alternatively, remittances can be emailed to our cashiers department on remittances.uk@totalenergies.com.

By Post

Cheques should be made payable to TotalEnergies Gas & Power Limited. Please send cheques with the detachable Bank Giro Credit slip to the address stated below. Please write your Account Number on the back of the cheque. Cash should not be sent through the post.

At a Bank

Payment can be made with cash or a cheque by using the Bank Giro Credit slip, free of charge at any branch of HSBC for customers who hold a HSBC Bank account. Alternatively, you may use a branch of your own bank. This service will usually be free of charge.

By Debit or Credit Card

If you would like to make payment by Debit or Credit card please call us on 0333 003 7874 using Option 1 followed by Option 1.

INVOICE DEFINITIONS

- I 'A' after a meter reading indicates an actual read taken by the transporter or agents working on its behalf.
- I 'E' after a meter reading indicates an estimated read.
- I 'C' after a meter reading indicates a read given by the customer.
- I 'S' after a meter reading indicates a read that has been agreed between two gas companies when the gas supply has transferred from one to the other.

MSN Meter Serial Number

MPR Meter Point Reference

Correction Factor (CF) A fixed factor applied to a meter to take into account the effect of gas temperature and pressure on actual gas flow. It is a legal requirement to include this factor in the calculation of our invoices.

Calorific Value This represents the amount of heat or energy in a given volume of gas. An average calorific value is calculated monthly by the transporter and allows for any periodic or regional variations in the quality of natural gas. It is a legal requirement to include this factor in the calculation of our invoices.

The Transporter The company that owns the gas pipelines and meters connected to your premises.

Climate Change Levy (CCL) Government energy tax on industrial and commercial consumption, subject to VAT at Standard Rate. This is a CCL accounting document.

Daily Charge A daily charge at the supply point level as agreed within your contractual terms and conditions. This charge includes (but is not limited to) elements of transportation charges and metering.

EBRS/EBDS/ETII/QHS Discount

Government support discount in line with the various schemes in place, for more information please refer to our FAQs page at <https://business.totalenergies.uk/ebds>

INFORMATION

Gas Emergencies

If you suspect you have a gas leak, lack of gas or a change in your gas pressure, please contact:

National Grid Emergency Hotline - 0800 111 999

Alternatively call our Group & Strategic Help Line.

Enquiries

If you have a query regarding this invoice or any other matter, please contact:

Group & Strategic Help Line - 01737 854 792

or visit:

<https://business.totalenergies.uk>

Budget Plan Payment Scheme:

This allows you to spread the cost of your gas evenly across the whole year in 12 equal monthly payments.

Customer Read Scheme

This allows you to be billed on meter readings taken by yourself. Please contact our Customer Services help line for more information.

Statements

If you would like a statement of your account, please call our Group & Strategic Help Line.

Energy Advice

To receive your free Energy Efficiency Advice pack please call us on 01737 854 792

Complaints Process

If you have a complaint we will use our best endeavours to resolve it quickly and effectively. You should in the first instance raise this by telephone on 03330 037 874 with our advisers in the Customer Services department. If we cannot resolve the problem, then you have the option to ask for your Complaint to be reviewed by a more senior member of staff in our dedicated Complaints Department. Please refer to our website: business.totalenergies.uk for our complaints handling procedure.

INVOICE CALCULATION

- I For each meter, subtract the previous read from the present read
- I Multiply this figure by the Correction Factor (CF)
- I To calculate the number of M³ used, multiply this figure by the conversion factor in the table below according to the Meter Unit
- I Multiply this figure by the Calorific Value (CV)
- I Divide this figure by 3.6 to convert to kWh
- I Multiply the number of kWh by the Unit Price to calculate the cost per meter
- I Add together the cost of each meter to calculate total cost in pence, excluding VAT

| Meter Unit | Conversion Factor |
|--------------------------------|-------------------|
| MCUF (Thousands of Cubic Feet) | 28.317 |
| HCUF (Hundreds of Cubic Feet) | 2.8317 |
| TCUF (Tens of Cubic Feet) | 0.28317 |
| OCUF (One Cubic Foot) | 0.028317 |
| HM3 (Hundreds of Cubic Metres) | 100 |
| TM3 (Tens of Cubic Metres) | 10 |
| NM3 (Tenths of Cubic Metres) | 0.1 |

MOVING PREMISES? Call 08456 009 621

If you are due to move out of your current premises please contact us either in writing, by telephone, or through our "Change Of Ownership" form via the web: business.totalenergies.uk, with the following details:

- I Date the move is to take place
- I Name of new occupant
- I Your forwarding address and telephone number
- I A meter read taken on the day you move out of the premises

Mailing Address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom

Website: business.totalenergies.uk

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UNIVERSITY OF EAST ANGLIA
BOB CHAMPION BUILDING UNIVERSI
COLNEY LANE
COLNEY
NORWICH
NR4 7UY

Account Number: [REDACTED]
Invoice Number: 368652058/25
Date (Tax Point): 14 February 2025
Supplied Address: Bob Champion Building Universi
Colney Lane
Colney
Norwich
NR4 7UY

Enquiries:

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| Statement Section | CCL | VAT | Total |
|-------------------------------------|-----|-----|--------------|
| Total balance from previous invoice | - | - | £6,083.63 |
| Payment received on 27 January 2025 | - | - | CR £6,083.63 |
| Balance Carried Forward | - | - | £0.00 |

| MSN | MPR | Period of use | | Meter readings | | Meter | CF | Calorific | Energy | Price | Cost per |
|---|------------|---------------|----------|----------------|----------|-------|----------|-----------|---------------|----------|------------------|
| | | From | To | Previous | Present | Unit | | Value | | (p/unit) | Meter (£) |
| [REDACTED] | [REDACTED] | 31/12/24 | 31/01/25 | 794406 A | 805385 A | M3 | 1,028333 | 39,15484 | 122,794.7 kWh | 3,5072 | 4,306.65 |
| Total (Consumption) 122,794.67 kWh | | | | | | | | | | | £4,306.65 |
| Daily Charge(9338648106) | | | | | | | | | | | £397.11 |
| 01/01/25 to 31/01/25(31 days at £12.81) | | | | | | | | | | | |
| CCL at 0.775p/kWh | | | | | | | | | | | £951.66 |
| VAT at 20.00% | | | | | | | | | | | £1,131.08 |
| Total Gas Sales | | | | | | | | | | | £6,786.50 |
| Total Invoice Value | | | | | | | | | | | £6,786.50 |
| Balance Brought Forward | | | | | | | | | | | £0.00 |
| Balance Due | | | | | | | | | | | £6,786.50 |

£6,786.50 must be paid to TotalEnergies Gas & Power by 7 March 2025

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Branch: London Park Street SE1

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- Divide this figure by 3.6 to convert to kWh
- Multiply the number of kWh by the Unit Price to calculate the cost per meter
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|--------------------------------|-------------------|
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- Date the move is to take place
- Name of new occupant
- Your forwarding address and telephone number
- A meter read taken on the day you move out of the premises

Mailing Address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom

Website: business.totalenergies.uk

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Registered Office: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom



Gas Invoice

Page 1 of 1

UNIVERSITY OF EAST ANGLIA
47 COLEGATE 47 COLEGATE
NORWICH
NR3 1DB

Account Number: [REDACTED]
Invoice Number: 371453241/25
Date (Tax Point): 13 March 2025
Supplied Address: 47 Colegate 47 Colegate
Norwich
NR3 1DB

Enquiries:

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| Statement Section | CCL | VAT | Total |
|-------------------------------------|-----|-----|--------------|
| Total balance from previous invoice | - | - | £425.90 |
| Payment received on 3 March 2025 | - | - | CR £425.90 |
| Balance Carried Forward | - | - | £0.00 |

| MSN | MPR | Period of use | | Meter readings | | Meter Unit | CF | Calorific Value | Energy | Price (p/unit) | Cost per Meter (£) |
|--|------------|---------------|----------|----------------|----------|------------|----------|-----------------|-------------|----------------|--------------------|
| | | From | To | Previous | Present | | | | | | |
| [REDACTED] | [REDACTED] | 31/01/25 | 28/02/25 | 057413 A | 058051 A | M3 | 1.022640 | 39.11071 | 7,088.2 kWh | 3.5141 | 249.09 |
| Total (Consumption) 7,088.21 kWh | | | | | | | | | | | £249.09 |
| Daily Charge(16465508) | | | | | | | | | | | £61.60 |
| 01/02/25 to 28/02/25(28 days at £2.20) | | | | | | | | | | | |
| CCL at 0.775p/kWh | | | | | | | | | | | £54.93 |
| VAT at 20.00% | | | | | | | | | | | £73.13 |
| Total Gas Sales | | | | | | | | | | | £438.75 |
| Total Invoice Value | | | | | | | | | | | £438.75 |
| Balance Brought Forward | | | | | | | | | | | £0.00 |
| Balance Due | | | | | | | | | | | £438.75 |

£438.75 must be paid to TotalEnergies Gas & Power by 3 April 2025

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| TCUF (Tens of Cubic Feet) | 0.28317 |
| OCUF (One Cubic Foot) | 0.028317 |
| HM3 (Hundreds of Cubic Metres) | 100 |
| TM3 (Tens of Cubic Metres) | 10 |
| NM3 (Tenths of Cubic Metres) | 0.1 |

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If you are due to move out of your current premises please contact us either in writing, by telephone, or through our "Change Of Ownership" form via the web: business.totalenergies.uk, with the following details:

- I Date the move is to take place
- I Name of new occupant
- I Your forwarding address and telephone number
- I A meter read taken on the day you move out of the premises

Mailing Address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom

Website: business.totalenergies.uk

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 Registered Office: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom



PO 20377734

UNIVERSITY OF EAST ANGLIA
47 COLEGATE 47 COLEGATE
NORWICH
NR3 1DB

Account Number: [REDACTED]
Invoice Number: 368698082/25
Date (Tax Point): 14 February 2025
Supplied Address: 47 Colegate 47 Colegate
Norwich
NR3 1DB

Enquiries:

If you have any queries regarding this invoice or your account in general, please call your Account Representative directly. Alternatively call our Group & Strategic Help Line on 01737 854 792, write to us at TotalEnergies Gas & Power, Bridge Gate, 55-57 High Street, Redhill, RH1 1RX, or email gp.mkt-public-direct@totalenergies.com

| Statement Section | CCL | VAT | Total |
|-------------------------------------|-----|-----|--------------|
| Total balance from previous invoice | - | - | £426.76 |
| Payment received on 27 January 2025 | - | - | CR £426.76 |
| Balance Carried Forward | - | - | £0.00 |

| MSN | MPR | Period of use | | Meter readings | | Meter | CF | Calorific | Energy | Price | Cost per |
|--|------------|---------------|----------|----------------|----------|-------|----------|-----------|-------------|----------|----------------|
| | | From | To | Previous | Present | Unit | | Value | | (p/unit) | Meter (£) |
| [REDACTED] | [REDACTED] | 31/12/24 | 31/01/25 | 056812 A | 057413 A | M3 | 1,022640 | 39,15484 | 6,684.7 kWh | 3,5141 | 234,91 |
| Total (Consumption) 6,684.68 kWh | | | | | | | | | | | £234.91 |
| Daily Charge(16465508) | | | | | | | | | | | £68.20 |
| 01/01/25 to 31/01/25(31 days at £2.20) | | | | | | | | | | | |
| CCL at 0.775p/kWh | | | | | | | | | | | £51.81 |
| VAT at 20.00% | | | | | | | | | | | £70.98 |
| Total Gas Sales | | | | | | | | | | | £425.90 |
| Total Invoice Value | | | | | | | | | | | £425.90 |
| Balance Brought Forward | | | | | | | | | | | £0.00 |
| Balance Due | | | | | | | | | | | £425.90 |

£425.90 must be paid to TotalEnergies Gas & Power by 7 March 2025

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Bank Name: HSBC Bank plc
Account Name: TotalEnergies G & P Collections
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Payment can be made with cash or a cheque by using the Bank Giro Credit slip, free of charge at any branch of HSBC for customers who hold a HSBC Bank account. Alternatively, you may use a branch of your own bank. This service will usually be free of charge.

By Debit or Credit Card

If you would like to make payment by Debit or Credit card please call us on 0333 003 7874 using Option 1 followed by Option 1.

INVOICE DEFINITIONS

- 'A' after a meter reading indicates an actual read taken by the transporter or agents working on its behalf.
- 'E' after a meter reading indicates an estimated read.
- 'C' after a meter reading indicates a read given by the customer.
- 'S' after a meter reading indicates a read that has been agreed between two gas companies when the gas supply has transferred from one to the other.

MSN Meter Serial Number

MPR Meter Point Reference

Correction Factor (CF) A fixed factor applied to a meter to take into account the effect of gas temperature and pressure on actual gas flow. It is a legal requirement to include this factor in the calculation of our invoices.

Calorific Value This represents the amount of heat or energy in a given volume of gas. An average calorific value is calculated monthly by the transporter and allows for any periodic or regional variations in the quality of natural gas. It is a legal requirement to include this factor in the calculation of our invoices.

The Transporter The company that owns the gas pipelines and meters connected to your premises.

Climate Change Levy (CCL) Government energy tax on industrial and commercial consumption, subject to VAT at Standard Rate. This is a CCL accounting document.

Daily Charge A daily charge at the supply point level as agreed within your contractual terms and conditions. This charge includes (but is not limited to) elements of transportation charges and metering.

EBRS/EBDS/ETII/QHS Discount

Government support discount in line with the various schemes in place, for more information please refer to our FAQs page at

<https://business.totalenergies.uk/ebds>

INFORMATION

Gas Emergencies

If you suspect you have a gas leak, lack of gas or a change in your gas pressure, please contact:

National Grid Emergency Hotline - 0800 111 999

Alternatively call our Group & Strategic Help Line.

Enquiries

If you have a query regarding this invoice or any other matter, please contact:

Group & Strategic Help Line - 01737 854 792

or visit:

<https://business.totalenergies.uk>

Budget Plan Payment Scheme:

This allows you to spread the cost of your gas evenly across the whole year in 12 equal monthly payments.

Customer Read Scheme

This allows you to be billed on meter readings taken by yourself. Please contact our Customer Services help line for more information.

Statements

If you would like a statement of your account, please call our Group & Strategic Help Line.

Energy Advice

To receive your free Energy Efficiency Advice pack please call us on 01737 854 792

Complaints Process

If you have a complaint we will use our best endeavours to resolve it quickly and effectively. You should in the first instance raise this by telephone on 03330 037 874 with our advisers in the Customer Services department. If we cannot resolve the problem, then you have the option to ask for your Complaint to be reviewed by a more senior member of staff in our dedicated Complaints Department. Please refer to our website: business.totalenergies.uk for our complaints handling procedure.

INVOICE CALCULATION

- For each meter, subtract the previous read from the present read
- Multiply this figure by the Correction Factor (CF)
- To calculate the number of M³ used, multiply this figure by the conversion factor in the table below according to the Meter Unit
- Multiply this figure by the Calorific Value (CV)
- Divide this figure by 3.6 to convert to kWh
- Multiply the number of kWh by the Unit Price to calculate the cost per meter
- Add together the cost of each meter to calculate total cost in pence, excluding VAT

| Meter Unit | Conversion Factor |
|--------------------------------|-------------------|
| MCUF (Thousands of Cubic Feet) | 28.317 |
| HCUF (Hundreds of Cubic Feet) | 2.8317 |
| TCUF (Tens of Cubic Feet) | 0.28317 |
| OCUF (One Cubic Foot) | 0.028317 |
| HM3 (Hundreds of Cubic Metres) | 100 |
| TM3 (Tens of Cubic Metres) | 10 |
| NM3 (Tenths of Cubic Metres) | 0.1 |

MOVING PREMISES? Call 08456 009 621

If you are due to move out of your current premises please contact us either in writing, by telephone, or through our "Change Of Ownership" form via the web: business.totalenergies.uk, with the following details:

- Date the move is to take place
- Name of new occupant
- Your forwarding address and telephone number
- A meter read taken on the day you move out of the premises

Mailing Address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom

Website: business.totalenergies.uk

TotalEnergies Gas & Power Limited VAT Registration No. 689638949 Registered in England No. 2172239
Registered Office: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom



Gas Invoice

Page 1 of 1

UNIVERSITY OF EAST ANGLIA
UNIVERSITY OF EAST ANGLIA
EARLHAM ROAD
NORWICH
NR4 7TJ

Account Number: [REDACTED]
Invoice Number: 371387054/25
Date (Tax Point): 13 March 2025
Supplied Address: University of East Anglia
Earlham Road
Norwich
NR4 7TJ

Enquiries:

If you have any queries regarding this invoice or your account in general, please call your Account Representative directly. Alternatively call our Group & Strategic Help Line on 01737 854 792, write to us at TotalEnergies Gas & Power, Bridge Gate, 55-57 High Street, Redhill, RH1 1RX, or email gp.mkt-public-direct@totalenergies.com

| Statement Section | CCL | VAT | Total |
|-------------------------------------|-----|-----|--------------|
| Total balance from previous invoice | - | - | £2,684.01 |
| Payment received on 3 March 2025 | - | - | CR £2,684.01 |
| Balance Carried Forward | - | - | £0.00 |

| MSN | MPR | Period of use | | Meter readings | | Meter | CF | Calorific | Energy | Price | Cost per |
|--|------------|---------------|----------|----------------|----------|-------|----------|-----------|--------------|----------|------------------|
| | | From | To | Previous | Present | Unit | | Value | | (p/unit) | Meter (£) |
| [REDACTED] | [REDACTED] | 31/01/25 | 28/02/25 | 459192 E | 462576 E | M3 | 1.022640 | 39.11071 | 37,596.4 kWh | 3.5065 | 1,318.32 |
| [REDACTED] | [REDACTED] | 31/01/25 | 28/02/25 | 29691 A | 29898 A | M3 | 1.022640 | 39.11071 | 2,299.8 kWh | 3.5141 | 80.82 |
| Total (Consumption) 39,896.18 kWh | | | | | | | | | | | £1,399.14 |
| Daily Charge(8931564200) | | | | | | | | | | | £76.44 |
| 01/02/25 to 28/02/25(28 days at £2.73) | | | | | | | | | | | |
| Daily Charge(9147865101) | | | | | | | | | | | £38.92 |
| 01/02/25 to 28/02/25(28 days at £1.39) | | | | | | | | | | | |
| CCL at 0.775p/kWh | | | | | | | | | | | £309.19 |
| VAT at 20.00% | | | | | | | | | | | £364.72 |
| Total Gas Sales | | | | | | | | | | | £2,188.41 |
| Total Invoice Value | | | | | | | | | | | £2,188.41 |
| Balance Brought Forward | | | | | | | | | | | £0.00 |
| Balance Due | | | | | | | | | | | £2,188.41 |

£2,188.41 must be paid to TotalEnergies Gas & Power by 3 April 2025

If you are interested in paying by Direct Debit then call our Group & Strategic department on 01737 854 792

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PAYING YOUR GAS INVOICE

Direct Debit Payment

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BACS Payment

For customers paying by BACS, our account details are:

Bank Name: HSBC Bank plc
 Account Name: TotalEnergies G & P Collections
 Account No: 81403346
 Sort Code: 40 - 02 - 50
 Branch: London Park Street SE1

Please ensure that the remittance advice clearly states the Invoice Number, the amount paid and the Account Number. This should be marked for the attention of the Treasury Department and sent to the address below.

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Complaints Process

If you have a complaint we will use our best endeavours to resolve it quickly and effectively. You should in the first instance raise this by telephone on 03330 037 874 with our advisers in the Customer Services department. If we cannot resolve the problem, then you have the option to ask for your Complaint to be reviewed by a more senior member of staff in our dedicated Complaints Department. Please refer to our website: business.totalenergies.uk for our complaints handling procedure.

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- I Divide this figure by 3.6 to convert to kWh
- I Multiply the number of kWh by the Unit Price to calculate the cost per meter
- I Add together the cost of each meter to calculate total cost in pence, excluding VAT

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| MCUF (Thousands of Cubic Feet) | 28.317 |
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| TCUF (Tens of Cubic Feet) | 0.28317 |
| OCUF (One Cubic Foot) | 0.028317 |
| HM3 (Hundreds of Cubic Metres) | 100 |
| TM3 (Tens of Cubic Metres) | 10 |
| NM3 (Tenths of Cubic Metres) | 0.1 |

MOVING PREMISES? Call 08456 009 621

If you are due to move out of your current premises please contact us either in writing, by telephone, or through our "Change Of Ownership" form via the web: business.totalenergies.uk, with the following details:

- I Date the move is to take place
- I Name of new occupant
- I Your forwarding address and telephone number
- I A meter read taken on the day you move out of the premises

Mailing Address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom

Website: business.totalenergies.uk

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UNIVERSITY OF EAST ANGLIA
UNIVERSITY OF EAST ANGLIA
EARLHAM ROAD
NORWICH
NR4 7TJ

Account Number: [REDACTED]
Invoice Number: 368651860/25
Date (Tax Point): 14 February 2025
Supplied Address: University of East Anglia
Earlham Road
Norwich
NR4 7TJ

Enquiries:

If you have any queries regarding this invoice or your account in general, please call your Account Representative directly. Alternatively call our Group & Strategic Help Line on 01737 854 792, write to us at TotalEnergies Gas & Power, Bridge Gate, 55-57 High Street, Redhill, RH1 1RX, or email gp.mkt-public-direct@totalenergies.com

| Statement Section | CCL | VAT | Total |
|-------------------------------------|-----|-----|--------------|
| Total balance from previous invoice | - | - | £4,158.95 |
| Payment received on 27 January 2025 | - | - | CR £1,959.61 |
| Payment received on 27 January 2025 | - | - | CR £2,199.34 |
| Balance Carried Forward | - | - | £0.00 |

| MSN | MPR | Period of use | | Meter readings | | Meter Unit | CF | Calorific Value | Energy | Price (p/unit) | Cost per Meter (£) |
|--|------------|---------------|----------|----------------|----------|------------|----------|-----------------|--------------|----------------|--------------------|
| | | From | To | Previous | Present | | | | | | |
| [REDACTED] | [REDACTED] | 31/12/24 | 31/01/25 | 455114 E | 459192 E | M3 | 1.022640 | 39.15484 | 45,357.9 kWh | 3.5065 | 1,590.47 |
| [REDACTED] | [REDACTED] | 31/12/24 | 31/01/25 | 29341 A | 29691 A | M3 | 1.022640 | 39.15484 | 3,892.9 kWh | 3.5141 | 136.80 |
| Total (Consumption) 49,250.81 kWh | | | | | | | | | | | £1,727.27 |
| Daily Charge(8931564200) | | | | | | | | | | | £84.63 |
| 01/01/25 to 31/01/25(31 days at £2.73) | | | | | | | | | | | |
| Daily Charge(9147865101) | | | | | | | | | | | £43.09 |
| 01/01/25 to 31/01/25(31 days at £1.39) | | | | | | | | | | | |
| CCL at 0.775p/kWh | | | | | | | | | | | £381.69 |
| VAT at 20.00% | | | | | | | | | | | £447.33 |
| Total Gas Sales | | | | | | | | | | | £2,684.01 |
| Total Invoice Value | | | | | | | | | | | £2,684.01 |
| Balance Brought Forward | | | | | | | | | | | £0.00 |
| Balance Due | | | | | | | | | | | £2,684.01 |

£2,684.01 must be paid to TotalEnergies Gas & Power by 7 March 2025

If you are interested in paying by Direct Debit then call our Group & Strategic department on 01737 854 792

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Website: business.totalenergies.uk

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Registered Office: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom



PAYING YOUR GAS INVOICE

Direct Debit Payment

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BACS Payment

For customers paying by BACS, our account details are:

Bank Name: HSBC Bank plc
Account Name: TotalEnergies G & P Collections
Account No: 81403346
Sort Code: 40 - 02 - 50
Branch: London Park Street SE1

Please ensure that the remittance advice clearly states the Invoice Number, the amount paid and the Account Number. This should be marked for the attention of the Treasury Department and sent to the address below.

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Statements

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Energy Advice

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Complaints Process

If you have a complaint we will use our best endeavours to resolve it quickly and effectively. You should in the first instance raise this by telephone on 03330 037 874 with our advisers in the Customer Services department. If we cannot resolve the problem, then you have the option to ask for your Complaint to be reviewed by a more senior member of staff in our dedicated Complaints Department. Please refer to our website: business.totalenergies.uk for our complaints handling procedure.

INVOICE CALCULATION

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- Divide this figure by 3.6 to convert to kWh
- Multiply the number of kWh by the Unit Price to calculate the cost per meter
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| Meter Unit | Conversion Factor |
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- Date the move is to take place
- Name of new occupant
- Your forwarding address and telephone number
- A meter read taken on the day you move out of the premises

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Gas Invoice

Page 1 of 1

UNIVERSITY OF EAST ANGLIA
SCHOOL OF NURSING & MIDWIFERY
COLNEY LANE
COLNEY
NORWICH
NR4 7UY

Account Number: [REDACTED]
Invoice Number: 371386779/25
Date (Tax Point): 13 March 2025
Supplied Address: School of Nursing & Midwifery
Colney Lane
Colney
Norwich
NR4 7UY

Enquiries:

If you have any queries regarding this invoice or your account in general, please call your Account Representative directly. Alternatively call our Group & Strategic Help Line on 01737 854 792, write to us at TotalEnergies Gas & Power, Bridge Gate, 55-57 High Street, Redhill, RH1 1RX, or email gp.mkt-public-direct@totalenergies.com

| Statement Section | CCL | VAT | Total |
|-------------------------------------|-----|-----|--------------|
| Total balance from previous invoice | - | - | £3,399.88 |
| Payment received on 3 March 2025 | - | - | CR £3,399.88 |
| Balance Carried Forward | - | - | £0.00 |

| MSN | MPR | Period of use | | Meter readings | | Meter | CF | Calorific | Energy | Price | Cost per |
|--|------------|---------------|----------|----------------|----------|-------|----------|-----------|--------------|----------|------------------|
| | | From | To | Previous | Present | Unit | | Value | | (p/unit) | Meter (£) |
| [REDACTED] | [REDACTED] | 31/01/25 | 28/02/25 | 563370 E | 567892 A | M3 | 1.022640 | 39.11071 | 50,239.6 kWh | 3.5065 | 1,761.65 |
| Total (Consumption) 50,239.64 kWh | | | | | | | | | | | £1,761.65 |
| Daily Charge(9156053208) | | | | | | | | | | | £258.72 |
| 01/02/25 to 28/02/25(28 days at £9.24) | | | | | | | | | | | |
| CCL at 0.775p/kWh | | | | | | | | | | | £389.36 |
| VAT at 20.00% | | | | | | | | | | | £481.94 |
| Total Gas Sales | | | | | | | | | | | £2,891.67 |
| Total Invoice Value | | | | | | | | | | | £2,891.67 |
| Balance Brought Forward | | | | | | | | | | | £0.00 |
| Balance Due | | | | | | | | | | | £2,891.67 |

£2,891.67 must be paid to TotalEnergies Gas & Power by 3 April 2025

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This allows you to spread the cost of your gas evenly across the whole year in 12 equal monthly payments.

Customer Read Scheme

This allows you to be billed on meter readings taken by yourself. Please contact our Customer Services help line for more information.

Statements

If you would like a statement of your account, please call our Group & Strategic Help Line.

Energy Advice

To receive your free Energy Efficiency Advice pack please call us on 01737 854 792

Complaints Process

If you have a complaint we will use our best endeavours to resolve it quickly and effectively. You should in the first instance raise this by telephone on 03330 037 874 with our advisers in the Customer Services department. If we cannot resolve the problem, then you have the option to ask for your Complaint to be reviewed by a more senior member of staff in our dedicated Complaints Department. Please refer to our website: business.totalenergies.uk for our complaints handling procedure.

INVOICE CALCULATION

- I For each meter, subtract the previous read from the present read
- I Multiply this figure by the Correction Factor (CF)
- I To calculate the number of M³ used, multiply this figure by the conversion factor in the table below according to the Meter Unit
- I Multiply this figure by the Calorific Value (CV)
- I Divide this figure by 3.6 to convert to kWh
- I Multiply the number of kWh by the Unit Price to calculate the cost per meter
- I Add together the cost of each meter to calculate total cost in pence, excluding VAT

| Meter Unit | Conversion Factor |
|--------------------------------|-------------------|
| MCUF (Thousands of Cubic Feet) | 28.317 |
| HCUF (Hundreds of Cubic Feet) | 2.8317 |
| TCUF (Tens of Cubic Feet) | 0.28317 |
| OCUF (One Cubic Foot) | 0.028317 |
| HM3 (Hundreds of Cubic Metres) | 100 |
| TM3 (Tens of Cubic Metres) | 10 |
| NM3 (Tenths of Cubic Metres) | 0.1 |

MOVING PREMISES? Call 08456 009 621

If you are due to move out of your current premises please contact us either in writing, by telephone, or through our "Change Of Ownership" form via the web: business.totalenergies.uk, with the following details:

- I Date the move is to take place
- I Name of new occupant
- I Your forwarding address and telephone number
- I A meter read taken on the day you move out of the premises

Mailing Address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom

Website: business.totalenergies.uk

TotalEnergies Gas & Power Limited VAT Registration No. 689638949 Registered in England No. 2172239
 Registered Office: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom



UNIVERSITY OF EAST ANGLIA
SCHOOL OF NURSING & MIDWIFERY
COLNEY LANE
COLNEY
NORWICH
NR4 7UY

Account Number: [REDACTED]
Invoice Number: 368652730/25
Date (Tax Point): 14 February 2025
Supplied Address: School of Nursing & Midwifery
Colney Lane
Colney
Norwich
NR4 7UY

Enquiries:

If you have any queries regarding this invoice or your account in general, please call your Account Representative directly. Alternatively call our Group & Strategic Help Line on 01737 854 792, write to us at TotalEnergies Gas & Power, Bridge Gate, 55-57 High Street, Redhill, RH1 1RX, or email gp.mkt-public-direct@totalenergies.com

| Statement Section | CCL | VAT | Total |
|-------------------------------------|-----|-----|--------------|
| Total balance from previous invoice | - | - | £5,172.64 |
| Payment received on 27 January 2025 | - | - | CR £2,510.32 |
| Payment received on 27 January 2025 | - | - | CR £2,662.32 |
| Balance Carried Forward | - | - | £0.00 |

| MSN | MPR | Period of use From To | Meter readings Previous Present | Meter Unit | CF | Calorific Value | Energy | Price (p/unit) | Cost per Meter (£) |
|--|------------|--------------------------|------------------------------------|---------------|----------|--------------------|--------------|-------------------|-----------------------|
| [REDACTED] | [REDACTED] | 31/12/24 31/01/25 | 558022 A 563370 E | M3 | 1,022640 | 39,15484 | 59,483.6 kWh | 3.5065 | 2,085.79 |
| Total (Consumption) 59,483.59 kWh | | | | | | | | | £2,085.79 |
| Daily Charge(9156053208) | | | | | | | | | £286.44 |
| 01/01/25 to 31/01/25(31 days at £9.24) | | | | | | | | | |
| CCL at 0.775p/kWh | | | | | | | | | £461.00 |
| VAT at 20.00% | | | | | | | | | £566.65 |
| Total Gas Sales | | | | | | | | | £3,399.88 |
| Total Invoice Value | | | | | | | | | £3,399.88 |
| Balance Brought Forward | | | | | | | | | £0.00 |
| Balance Due | | | | | | | | | £3,399.88 |

£3,399.88 must be paid to TotalEnergies Gas & Power by 7 March 2025

If you are interested in paying by Direct Debit then call our Group & Strategic department on 01737 854 792

Mailing Address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom
Website: business.totalenergies.uk

TotalEnergies Gas & Power Limited VAT Registration No. 689638949 Registered in England No. 2172239
Registered Office: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom



PAYING YOUR GAS INVOICE

Direct Debit Payment

If you are interested in paying by Direct Debit then call our Group & Strategic department on Group & Strategic

BACS Payment

For customers paying by BACS, our account details are:

Bank Name: HSBC Bank plc
Account Name: TotalEnergies G & P Collections
Account No: 81403346
Sort Code: 40 - 02 - 50
Branch: London Park Street SE1

Please ensure that the remittance advice clearly states the Invoice Number, the amount paid and the Account Number. This should be marked for the attention of the Treasury Department and sent to the address below.

Alternatively, remittances can be emailed to our cashiers department on remittances.uk@totalenergies.com.

By Post

Cheques should be made payable to TotalEnergies Gas & Power Limited. Please send cheques with the detachable Bank Giro Credit slip to the address stated below. Please write your Account Number on the back of the cheque. Cash should not be sent through the post.

At a Bank

Payment can be made with cash or a cheque by using the Bank Giro Credit slip, free of charge at any branch of HSBC for customers who hold a HSBC Bank account. Alternatively, you may use a branch of your own bank. This service will usually be free of charge.

By Debit or Credit Card

If you would like to make payment by Debit or Credit card please call us on 0333 003 7874 using Option 1 followed by Option 1.

INVOICE DEFINITIONS

- 'A' after a meter reading indicates an actual read taken by the transporter or agents working on its behalf.
- 'E' after a meter reading indicates an estimated read.
- 'C' after a meter reading indicates a read given by the customer.
- 'S' after a meter reading indicates a read that has been agreed between two gas companies when the gas supply has transferred from one to the other.

MSN Meter Serial Number

MPR Meter Point Reference

Correction Factor (CF) A fixed factor applied to a meter to take into account the effect of gas temperature and pressure on actual gas flow. It is a legal requirement to include this factor in the calculation of our invoices.

Calorific Value This represents the amount of heat or energy in a given volume of gas. An average calorific value is calculated monthly by the transporter and allows for any periodic or regional variations in the quality of natural gas. It is a legal requirement to include this factor in the calculation of our invoices.

The Transporter The company that owns the gas pipelines and meters connected to your premises.

Climate Change Levy (CCL) Government energy tax on industrial and commercial consumption, subject to VAT at Standard Rate. This is a CCL accounting document.

Daily Charge A daily charge at the supply point level as agreed within your contractual terms and conditions. This charge includes (but is not limited to) elements of transportation charges and metering.

EBRS/EBDS/ETII/QHS Discount

Government support discount in line with the various schemes in place, for more information please refer to our FAQs page at

<https://business.totalenergies.uk/ebds>

INFORMATION

Gas Emergencies

If you suspect you have a gas leak, lack of gas or a change in your gas pressure, please contact:

National Grid Emergency Hotline - 0800 111 999

Alternatively call our Group & Strategic Help Line.

Enquiries

If you have a query regarding this invoice or any other matter, please contact:

Group & Strategic Help Line - 01737 854 792

or visit:

<https://business.totalenergies.uk>

Budget Plan Payment Scheme:

This allows you to spread the cost of your gas evenly across the whole year in 12 equal monthly payments.

Customer Read Scheme

This allows you to be billed on meter readings taken by yourself. Please contact our Customer Services help line for more information.

Statements

If you would like a statement of your account, please call our Group & Strategic Help Line.

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To receive your free Energy Efficiency Advice pack please call us on 01737 854 792

Complaints Process

If you have a complaint we will use our best endeavours to resolve it quickly and effectively. You should in the first instance raise this by telephone on 03330 037 874 with our advisers in the Customer Services department. If we cannot resolve the problem, then you have the option to ask for your Complaint to be reviewed by a more senior member of staff in our dedicated Complaints Department. Please refer to our website: business.totalenergies.uk for our complaints handling procedure.

INVOICE CALCULATION

- For each meter, subtract the previous read from the present read
- Multiply this figure by the Correction Factor (CF)
- To calculate the number of M³ used, multiply this figure by the conversion factor in the table below according to the Meter Unit
- Multiply this figure by the Calorific Value (CV)
- Divide this figure by 3.6 to convert to kWh
- Multiply the number of kWh by the Unit Price to calculate the cost per meter
- Add together the cost of each meter to calculate total cost in pence, excluding VAT

| Meter Unit | Conversion Factor |
|--------------------------------|-------------------|
| MCUF (Thousands of Cubic Feet) | 28.317 |
| HCUF (Hundreds of Cubic Feet) | 2.8317 |
| TCUF (Tens of Cubic Feet) | 0.28317 |
| OCUF (One Cubic Foot) | 0.028317 |
| HM3 (Hundreds of Cubic Metres) | 100 |
| TM3 (Tens of Cubic Metres) | 10 |
| NM3 (Tenths of Cubic Metres) | 0.1 |

MOVING PREMISES? Call 08456 009 621

If you are due to move out of your current premises please contact us either in writing, by telephone, or through our "Change Of Ownership" form via the web: business.totalenergies.uk, with the following details:

- Date the move is to take place
- Name of new occupant
- Your forwarding address and telephone number
- A meter read taken on the day you move out of the premises

Mailing Address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom

Website: business.totalenergies.uk

TotalEnergies Gas & Power Limited VAT Registration No. 689638949 Registered in England No. 2172239
Registered Office: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom





Your ref

Date: 11/03/2025

University Of East Anglia
Norwich Research Park University Of East Anglia
EARLHAM ROAD
NORWICH
NR4 7TJ

Customer Ref

Our ref

Billing period: Feb-25 to Mar-25

Invoice No.: 19078035

Gas Supplied To Finance dept, University of East Anglia
Earlham Road
NR4 7TJ

Page: 1 of 2

| Meter Point Reference | Meter Serial Number | Previous Read Date | Previous Read | Present Read | Present Read Date | Metered Consumption | Correction Factor | Corrected Consumption | Read Factor | Calorific Value | Total kWh |
|-----------------------|---------------------|--------------------|---------------|--------------|-------------------|---------------------|-------------------|-----------------------|-------------|-----------------|-----------|
| | | 01/02/2025 | 031154660 | A 031188830 | A 02/02/2025 | 34170 | 1.000000 | 34170 | 1.00 | 39.1 | 371,124 |
| | | 02/02/2025 | 031188830 | A 031218920 | A 03/02/2025 | 30090 | 1.000000 | 30090 | 1.00 | 39.1 | 326,811 |
| | | 03/02/2025 | 031218920 | A 031252300 | A 04/02/2025 | 33380 | 1.000000 | 33380 | 1.00 | 39.1 | 362,544 |
| | | 04/02/2025 | 031252300 | A 031284720 | A 05/02/2025 | 32420 | 1.000000 | 32420 | 1.00 | 39.1 | 352,117 |
| | | 05/02/2025 | 031284720 | A 031319370 | A 06/02/2025 | 34650 | 1.000000 | 34650 | 1.00 | 39.2 | 377,300 |
| | | 06/02/2025 | 031319370 | A 031354710 | A 07/02/2025 | 35340 | 1.000000 | 35340 | 1.00 | 39.1 | 383,832 |
| | | 07/02/2025 | 031354710 | A 031390730 | A 08/02/2025 | 36020 | 1.000000 | 36020 | 1.00 | 39.1 | 391,217 |
| | | 08/02/2025 | 031390730 | A 031424390 | A 09/02/2025 | 33660 | 1.000000 | 33660 | 1.00 | 39.1 | 365,585 |
| | | 09/02/2025 | 031424390 | A 031456120 | A 10/02/2025 | 31730 | 1.000000 | 31730 | 1.00 | 39.2 | 345,504 |
| | | 10/02/2025 | 031456120 | A 031484070 | A 11/02/2025 | 27950 | 1.000000 | 27950 | 1.00 | 39.2 | 303,568 |
| | | 11/02/2025 | 031484070 | A 031511960 | A 12/02/2025 | 27890 | 1.000000 | 27890 | 1.00 | 39.1 | 294,394 |
| | | 12/02/2025 | 031511960 | A 031544320 | A 13/02/2025 | 32360 | 1.000000 | 32360 | 1.00 | 39.1 | 351,466 |
| | | 13/02/2025 | 031544320 | A 031580690 | A 14/02/2025 | 36370 | 1.000000 | 36370 | 1.00 | 39.1 | 395,019 |
| | | 14/02/2025 | 031580690 | A 031617090 | A 15/02/2025 | 36400 | 1.000000 | 36400 | 1.00 | 39.2 | 395,344 |
| | | 15/02/2025 | 031617090 | A 031653720 | A 16/02/2025 | 36630 | 1.000000 | 36630 | 1.00 | 39.1 | 397,843 |
| | | 16/02/2025 | 031653720 | A 031689120 | A 17/02/2025 | 35400 | 1.000000 | 35400 | 1.00 | 39.1 | 385,467 |
| | | 17/02/2025 | 031689120 | A 031719190 | A 18/02/2025 | 30070 | 1.000000 | 30070 | 1.00 | 39.1 | 326,594 |
| | | 18/02/2025 | 031719190 | A 031752260 | A 19/02/2025 | 33070 | 1.000000 | 33070 | 1.00 | 39.1 | 359,177 |
| | | 19/02/2025 | 031752260 | A 031786340 | A 20/02/2025 | 34080 | 1.000000 | 34080 | 1.00 | 39.0 | 370,147 |
| | | 20/02/2025 | 031786340 | A 031813400 | A 21/02/2025 | 27060 | 1.000000 | 27060 | 1.00 | 39.0 | 293,150 |
| | | 21/02/2025 | 031813400 | A 031838530 | A 22/02/2025 | 25130 | 1.000000 | 25130 | 1.00 | 39.1 | 272,940 |
| | | 22/02/2025 | 031838530 | A 031865370 | A 23/02/2025 | 26840 | 1.000000 | 26840 | 1.00 | 39.1 | 291,512 |
| | | 23/02/2025 | 031865370 | A 031892290 | A 24/02/2025 | 26920 | 1.000000 | 26920 | 1.00 | 39.1 | 292,381 |
| | | 24/02/2025 | 031892290 | A 031920730 | A 25/02/2025 | 28440 | 1.000000 | 28440 | 1.00 | 39.1 | 308,890 |
| | | 25/02/2025 | 031920730 | A 031949270 | A 26/02/2025 | 28540 | 1.000000 | 28540 | 1.00 | 39.1 | 309,976 |
| | | 26/02/2025 | 031949270 | A 031981690 | A 27/02/2025 | 32420 | 1.000000 | 32420 | 1.00 | 39.2 | 352,117 |
| | | 27/02/2025 | 031981690 | A 032014200 | A 28/02/2025 | 32510 | 1.000000 | 32510 | 1.00 | 39.1 | 353,095 |
| | | 28/02/2025 | 032014200 | A 032045860 | A 01/03/2025 | 31660 | 1.000000 | 31660 | 1.00 | 39.1 | 343,863 |



Your ref

Date: 11/03/2025

University Of East Anglia
Norwich Research Park University Of East Anglia
EARLHAM ROAD
NORWICH
NR4 7TJ

Customer Ref

Our ref

Billing period: Feb-25 to Mar-25

Invoice No.: 19078035

Gas Supplied To Finance dept, University of East Anglia
Earlham Road
NR4 7TJ

Page: 2 of 2

For accurate monthly billing, please visit our website,
www.coronaenergy.co.uk/submit-meter-reading to submit
your meter read.

| | kWh | Rate p/kWh | Totals |
|---------------------------|----------------------------|---------------------|-------------|
| Total Gas Usage | 9,672,977 | 4.2507 | £411,169.25 |
| Climate Change Levy | 0 | Relief 0.00% 0.7750 | £0.00 |
| Daily Charge | 28 Days at £491.03 per day | | £13,748.84 |
| AMR Charge | | | N/A |
| Charge for current period | | | £424,918.09 |
| VAT @ 5.0% | £424,918.09 | | £21,245.90 |
| @ 20.0% | £0.00 | | £0.00 |
| Total Invoice Charge | | | £446,163.99 |

Pursuant to Schedule 5 Section 7 of The Gas Act 1986 this invoice constitutes a demand in writing for payment of charges due. Corona Energy is a trading name of Corona Energy Retail 4 Ltd.
Registered office: BUILDING 2, CROXLEY PARK, WATFORD WD188YA. Registered in England & Wales Number 2798334.
VAT Registration No. : 577 7048 00. CCL Accounting Document.

Please return this tear-off remittance advice with your payment

Remittance Advice

| Invoice Date | Due Date | Customer Ref | Our Ref | Invoice No. | Total Due |
|--------------|------------|--------------|---------|-------------|-------------|
| 11/03/2025 | 10/04/2025 | | | 19078035 | £446,163.99 |

Cheques should be made payable to: Corona Energy Retail 4 Limited

For payment through the bank, please quote the following:

Barclays Bank,

Sort Code: 20-06-24

Account Number: 30877700

Please email remittance advices to remit@coronaenergy.co.uk or via post to Corona Energy, Building 2, Croxley Green Business Park, Watford WD18 8YA

PO 20379111



Your ref

Date: 11/02/2025

University Of East Anglia
Norwich Research Park University Of East Anglia
EARLHAM ROAD
NORWICH
NR4 7TJ

Customer Ref

Our ref

Billing period: Jan-25 to Feb-25

Invoice No.: 19006037

Gas Supplied To Finance dept, University of East Anglia
Earlham Road
NR4 7TJ

Page: 1 of 2

| Meter Point Reference | Meter Serial Number | Previous Read Date | Previous Read | Present Read | Present Read Date | Metered Consumption | Correction Factor | Corrected Consumption | Read Factor | Calorific Value | Total kWh |
|-----------------------|---------------------|--------------------|---------------|--------------|-------------------|---------------------|-------------------|-----------------------|-------------|-----------------|-----------|
| | | 01/01/2025 | 030126150 | A 030141680 | A 02/01/2025 | 15530 | 1.000000 | 15530 | 1.00 | 39.2 | 169,104 |
| | | 02/01/2025 | 030141680 | A 030173310 | A 03/01/2025 | 31630 | 1.000000 | 31630 | 1.00 | 39.2 | 344,416 |
| | | 03/01/2025 | 030173310 | A 030208920 | A 04/01/2025 | 35610 | 1.000000 | 35610 | 1.00 | 39.2 | 387,753 |
| | | 04/01/2025 | 030208920 | A 030243270 | A 05/01/2025 | 34350 | 1.000000 | 34350 | 1.00 | 39.2 | 374,033 |
| | | 05/01/2025 | 030243270 | A 030271590 | A 06/01/2025 | 28320 | 1.000000 | 28320 | 1.00 | 39.2 | 308,373 |
| | | 06/01/2025 | 030271590 | A 030304470 | A 07/01/2025 | 32880 | 1.000000 | 32880 | 1.00 | 39.2 | 358,027 |
| | | 07/01/2025 | 030304470 | A 030339810 | A 08/01/2025 | 35340 | 1.000000 | 35340 | 1.00 | 39.1 | 383,832 |
| | | 08/01/2025 | 030339810 | A 030375990 | A 09/01/2025 | 36180 | 1.000000 | 36180 | 1.00 | 39.1 | 392,955 |
| | | 09/01/2025 | 030375990 | A 030412670 | A 10/01/2025 | 36680 | 1.000000 | 36680 | 1.00 | 39.1 | 398,386 |
| | | 10/01/2025 | 030412670 | A 030447540 | A 11/01/2025 | 34870 | 1.000000 | 34870 | 1.00 | 39.1 | 378,727 |
| | | 11/01/2025 | 030447540 | A 030482860 | A 12/01/2025 | 35320 | 1.000000 | 35320 | 1.00 | 39.1 | 383,614 |
| | | 12/01/2025 | 030482860 | A 030518340 | A 13/01/2025 | 35480 | 1.000000 | 35480 | 1.00 | 39.1 | 385,352 |
| | | 13/01/2025 | 030518340 | A 030553800 | A 14/01/2025 | 35460 | 1.000000 | 35460 | 1.00 | 39.2 | 386,120 |
| | | 14/01/2025 | 030553800 | A 030585260 | A 15/01/2025 | 31460 | 1.000000 | 31460 | 1.00 | 39.2 | 342,564 |
| | | 15/01/2025 | 030585260 | A 030614840 | A 16/01/2025 | 29580 | 1.000000 | 29580 | 1.00 | 39.1 | 321,272 |
| | | 16/01/2025 | 030614840 | A 030646750 | A 17/01/2025 | 31910 | 1.000000 | 31910 | 1.00 | 39.1 | 346,578 |
| | | 17/01/2025 | 030646750 | A 030680870 | A 18/01/2025 | 34120 | 1.000000 | 34120 | 1.00 | 39.2 | 371,529 |
| | | 18/01/2025 | 030680870 | A 030716720 | A 19/01/2025 | 35850 | 1.000000 | 35850 | 1.00 | 39.2 | 390,367 |
| | | 19/01/2025 | 030716720 | A 030751640 | A 20/01/2025 | 34920 | 1.000000 | 34920 | 1.00 | 39.2 | 380,240 |
| | | 20/01/2025 | 030751640 | A 030787420 | A 21/01/2025 | 35780 | 1.000000 | 35780 | 1.00 | 39.2 | 389,604 |
| | | 21/01/2025 | 030787420 | A 030822730 | A 22/01/2025 | 35310 | 1.000000 | 35310 | 1.00 | 39.1 | 383,506 |
| | | 22/01/2025 | 030822730 | A 030858110 | A 23/01/2025 | 35380 | 1.000000 | 35380 | 1.00 | 39.2 | 385,249 |
| | | 23/01/2025 | 030858110 | A 030891650 | A 24/01/2025 | 33540 | 1.000000 | 33540 | 1.00 | 39.2 | 365,213 |
| | | 24/01/2025 | 030891650 | A 030922460 | A 25/01/2025 | 30810 | 1.000000 | 30810 | 1.00 | 39.2 | 335,487 |
| | | 25/01/2025 | 030922460 | A 030956190 | A 26/01/2025 | 33730 | 1.000000 | 33730 | 1.00 | 39.2 | 367,282 |
| | | 26/01/2025 | 030956190 | A 030989010 | A 27/01/2025 | 32820 | 1.000000 | 32820 | 1.00 | 39.2 | 357,373 |
| | | 27/01/2025 | 030989010 | A 031022000 | A 28/01/2025 | 32990 | 1.000000 | 32990 | 1.00 | 39.1 | 358,308 |
| | | 28/01/2025 | 031022000 | A 031053280 | A 29/01/2025 | 31280 | 1.000000 | 31280 | 1.00 | 39.1 | 339,736 |
| | | 29/01/2025 | 031053280 | A 031085760 | A 30/01/2025 | 32480 | 1.000000 | 32480 | 1.00 | 39.1 | 352,769 |
| | | 30/01/2025 | 031085760 | A 031120930 | A 31/01/2025 | 35170 | 1.000000 | 35170 | 1.00 | 39.1 | 381,985 |
| | | 31/01/2025 | 031120930 | A 031154660 | A 01/02/2025 | 33730 | 1.000000 | 33730 | 1.00 | 39.1 | 366,345 |



Your ref

Date: 11/02/2025

University Of East Anglia
Norwich Research Park University Of East Anglia
EARLHAM ROAD
NORWICH
NR4 7TJ

Customer Ref

Our ref

Billing period: Jan-25 to Feb-25

Invoice No.: 19006037

Gas Supplied To Finance dept, University of East Anglia
Earlham Road
NR4 7TJ

Page: 2 of 2

For accurate monthly billing, please visit our website,
www.coronaenergy.co.uk/submit-meter-reading to submit
your meter read.

| | kWh | Rate p/kWh | Totals |
|---------------------------|----------------------------|---------------------|-------------|
| Total Gas Usage | 11,186,099 | 4.2197 | £472,019.81 |
| Climate Change Levy | 0 | Relief 0.00% 0.7750 | £0.00 |
| Daily Charge | 31 Days at £491.03 per day | | £15,221.93 |
| AMR Charge | | | N/A |
| Charge for current period | | | £487,241.74 |
| VAT @ 5.0% | £487,241.74 | | £24,362.09 |
| @ 20.0% | £0.00 | | £0.00 |
| Total Invoice Charge | | | £511,603.83 |

Pursuant to Schedule 5 Section 7 of The Gas Act 1986 this invoice constitutes a demand in writing for payment of charges due. Corona Energy is a trading name of Corona Energy Retail 4 Ltd.
Registered office: BUILDING 2, CROXLEY PARK, WATFORD WD188YA. Registered in England & Wales Number 2798334.
VAT Registration No. : 577 7048 00. CCL Accounting Document.

Please return this tear-off remittance advice with your payment

Remittance Advice

| Invoice Date | Due Date | Customer Ref | Our Ref | Invoice No. | Total Due |
|--------------|------------|--------------|---------|-------------|-------------|
| 11/02/2025 | 13/03/2025 | | | 19006037 | £511,603.83 |

Cheques should be made payable to: Corona Energy Retail 4 Limited

For payment through the bank, please quote the following:

Barclays Bank,

Sort Code: 20-06-24

Account Number: 30877700

Please email remittance advices to remit@coronaenergy.co.uk or via post to Corona Energy, Building 2, Croxley Green Business Park, Watford WD18 8YA

Gas Invoice

Page 1 of 1

UNIVERSITY OF EAST ANGLIA
UNIVERSITY VILLAGE
UNIVERSITY VILLAGE
NORWICH
NR4 7TL

Account Number: [REDACTED]
Invoice Number: 371387110/25
Date (Tax Point): 13 March 2025
Supplied Address: University Village
University Village
Norwich
NR4 7TL

Enquiries:

If you have any queries regarding this invoice or your account in general, please call your Account Representative directly. Alternatively call our Group & Strategic Help Line on 01737 854 792, write to us at TotalEnergies Gas & Power, Bridge Gate, 55-57 High Street, Redhill, RH1 1RX, or email gp.mkt-public-direct@totalenergies.com

| Statement Section | CCL | VAT | Total |
|-------------------------------------|-----|-----|---------------|
| Total balance from previous invoice | - | - | £11,613.32 |
| Payment received on 10 March 2025 | - | - | CR £11,613.32 |
| Balance Carried Forward | - | - | £0.00 |

| MSN | MPR | Period of use | | Meter readings | | Meter | CF | Calorific | Energy | Price | Cost per |
|---|------------|---------------|----------|----------------|------------|-------|----------|-----------|---------------|----------|-------------------|
| | | From | To | Previous | Present | Unit | | Value | | (p/unit) | Meter (£) |
| [REDACTED] | [REDACTED] | 31/01/25 | 28/02/25 | 32854440 A | 33763320 A | OCUF | 1.038995 | 39.11071 | 290,509.6 kWh | 3.5028 | 10,175.97 |
| Total (Consumption) 290,509.57 kWh | | | | | | | | | | | £10,175.97 |
| Daily Charge(82268708) | | | | | | | | | | | £474.04 |
| 01/02/25 to 28/02/25(28 days at £16.93) | | | | | | | | | | | |
| VAT at 5.00% | | | | | | | | | | | £532.50 |
| Total Gas Sales | | | | | | | | | | | £11,182.51 |
| Total Invoice Value | | | | | | | | | | | £11,182.51 |
| Balance Brought Forward | | | | | | | | | | | £0.00 |
| Balance Due | | | | | | | | | | | £11,182.51 |

£11,182.51 must be paid to TotalEnergies Gas & Power by 3 April 2025

If you are interested in paying by Direct Debit then call our Group & Strategic department on 01737 854 792

Mailing Address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom
Website: business.totalenergies.uk

TotalEnergies Gas & Power Limited VAT Registration No. 689638949 Registered in England No. 2172239
Registered Office: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom



PAYING YOUR GAS INVOICE

Direct Debit Payment

If you are interested in paying by Direct Debit then call our Group & Strategic department on Group & Strategic

BACS Payment

For customers paying by BACS, our account details are:

Bank Name: HSBC Bank plc
 Account Name: TotalEnergies G & P Collections
 Account No: 81403346
 Sort Code: 40 - 02 - 50
 Branch: London Park Street SE1

Please ensure that the remittance advice clearly states the Invoice Number, the amount paid and the Account Number. This should be marked for the attention of the Treasury Department and sent to the address below.

Alternatively, remittances can be emailed to our cashiers department on remittances.uk@totalenergies.com.

By Post

Cheques should be made payable to TotalEnergies Gas & Power Limited. Please send cheques with the detachable Bank Giro Credit slip to the address stated below. Please write your Account Number on the back of the cheque. Cash should not be sent through the post.

At a Bank

Payment can be made with cash or a cheque by using the Bank Giro Credit slip, free of charge at any branch of HSBC for customers who hold a HSBC Bank account. Alternatively, you may use a branch of your own bank. This service will usually be free of charge.

By Debit or Credit Card

If you would like to make payment by Debit or Credit card please call us on 0333 003 7874 using Option 1 followed by Option 1.

INVOICE DEFINITIONS

- I 'A' after a meter reading indicates an actual read taken by the transporter or agents working on its behalf.
- I 'E' after a meter reading indicates an estimated read.
- I 'C' after a meter reading indicates a read given by the customer.
- I 'S' after a meter reading indicates a read that has been agreed between two gas companies when the gas supply has transferred from one to the other.

MSN Meter Serial Number

MPR Meter Point Reference

Correction Factor (CF) A fixed factor applied to a meter to take into account the effect of gas temperature and pressure on actual gas flow. It is a legal requirement to include this factor in the calculation of our invoices.

Calorific Value This represents the amount of heat or energy in a given volume of gas. An average calorific value is calculated monthly by the transporter and allows for any periodic or regional variations in the quality of natural gas. It is a legal requirement to include this factor in the calculation of our invoices.

The Transporter The company that owns the gas pipelines and meters connected to your premises.

Climate Change Levy (CCL) Government energy tax on industrial and commercial consumption, subject to VAT at Standard Rate. This is a CCL accounting document.

Daily Charge A daily charge at the supply point level as agreed within your contractual terms and conditions. This charge includes (but is not limited to) elements of transportation charges and metering.

EBRS/EBDS/ETII/QHS Discount

Government support discount in line with the various schemes in place, for more information please refer to our FAQs page at <https://business.totalenergies.uk/ebds>

INFORMATION

Gas Emergencies

If you suspect you have a gas leak, lack of gas or a change in your gas pressure, please contact:

National Grid Emergency Hotline - 0800 111 999

Alternatively call our Group & Strategic Help Line.

Enquiries

If you have a query regarding this invoice or any other matter, please contact:

Group & Strategic Help Line - 01737 854 792

or visit:

<https://business.totalenergies.uk>

Budget Plan Payment Scheme:

This allows you to spread the cost of your gas evenly across the whole year in 12 equal monthly payments.

Customer Read Scheme

This allows you to be billed on meter readings taken by yourself. Please contact our Customer Services help line for more information.

Statements

If you would like a statement of your account, please call our Group & Strategic Help Line.

Energy Advice

To receive your free Energy Efficiency Advice pack please call us on 01737 854 792

Complaints Process

If you have a complaint we will use our best endeavours to resolve it quickly and effectively. You should in the first instance raise this by telephone on 03330 037 874 with our advisers in the Customer Services department. If we cannot resolve the problem, then you have the option to ask for your Complaint to be reviewed by a more senior member of staff in our dedicated Complaints Department. Please refer to our website: business.totalenergies.uk for our complaints handling procedure.

INVOICE CALCULATION

- I For each meter, subtract the previous read from the present read
- I Multiply this figure by the Correction Factor (CF)
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- I Multiply this figure by the Calorific Value (CV)
- I Divide this figure by 3.6 to convert to kWh
- I Multiply the number of kWh by the Unit Price to calculate the cost per meter
- I Add together the cost of each meter to calculate total cost in pence, excluding VAT

| Meter Unit | Conversion Factor |
|--------------------------------|-------------------|
| MCUF (Thousands of Cubic Feet) | 28.317 |
| HCUF (Hundreds of Cubic Feet) | 2.8317 |
| TCUF (Tens of Cubic Feet) | 0.28317 |
| OCUF (One Cubic Foot) | 0.028317 |
| HM3 (Hundreds of Cubic Metres) | 100 |
| TM3 (Tens of Cubic Metres) | 10 |
| NM3 (Tenths of Cubic Metres) | 0.1 |

MOVING PREMISES? Call 08456 009 621

If you are due to move out of your current premises please contact us either in writing, by telephone, or through our "Change Of Ownership" form via the web: business.totalenergies.uk, with the following details:

- I Date the move is to take place
- I Name of new occupant
- I Your forwarding address and telephone number
- I A meter read taken on the day you move out of the premises

Mailing Address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom

Website: business.totalenergies.uk

TotalEnergies Gas & Power Limited VAT Registration No. 689638949 Registered in England No. 2172239
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UNIVERSITY OF EAST ANGLIA
UNIVERSITY VILLAGE
UNIVERSITY VILLAGE
NORWICH
NR4 7TL

Account Number: [REDACTED]
Invoice Number: 368651937/25
Date (Tax Point): 14 February 2025
Supplied Address: University Village
University Village
Norwich
NR4 7TL

Enquiries:

If you have any queries regarding this invoice or your account in general, please call your Account Representative directly. Alternatively call our Group & Strategic Help Line on 01737 854 792, write to us at TotalEnergies Gas & Power, Bridge Gate, 55-57 High Street, Redhill, RH1 1RX, or email gp.mkt-public-direct@totalenergies.com

| Statement Section | CCL | VAT | Total |
|-------------------------------------|-----|-----|---------------|
| Total balance from previous invoice | - | - | £10,123.10 |
| Payment received on 27 January 2025 | - | - | CR £10,123.10 |
| Balance Carried Forward | - | - | £0.00 |

| MSN | MPR | Period of use | | Meter readings | | Meter | CF | Calorific | Energy | Price | Cost per |
|---|------------|---------------|----------|----------------|------------|-------|----------|-----------|---------------|----------|-------------------|
| | | From | To | Previous | Present | Unit | | Value | | (p/unit) | Meter (£) |
| [REDACTED] | [REDACTED] | 31/12/24 | 31/01/25 | 31914510 A | 32854440 A | OCUF | 1,038995 | 39,15484 | 300,773.2 kWh | 3,5028 | 10,535.48 |
| Total (Consumption) 300,773.22 kWh | | | | | | | | | | | £10,535.48 |
| Daily Charge(82268708) | | | | | | | | | | | £524.83 |
| 01/01/25 to 31/01/25(31 days at £16.93) | | | | | | | | | | | |
| VAT at 5.00% | | | | | | | | | | | £553.01 |
| Total Gas Sales | | | | | | | | | | | £11,613.32 |
| Total Invoice Value | | | | | | | | | | | £11,613.32 |
| Balance Brought Forward | | | | | | | | | | | £0.00 |
| Balance Due | | | | | | | | | | | £11,613.32 |

£11,613.32 must be paid to TotalEnergies Gas & Power by 7 March 2025

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PAYING YOUR GAS INVOICE

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Account Name: TotalEnergies G & P Collections
Account No: 81403346
Sort Code: 40 - 02 - 50
Branch: London Park Street SE1

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Alternatively call our Group & Strategic Help Line.

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Budget Plan Payment Scheme:

This allows you to spread the cost of your gas evenly across the whole year in 12 equal monthly payments.

Customer Read Scheme

This allows you to be billed on meter readings taken by yourself. Please contact our Customer Services help line for more information.

Statements

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Energy Advice

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Complaints Process

If you have a complaint we will use our best endeavours to resolve it quickly and effectively. You should in the first instance raise this by telephone on 03330 037 874 with our advisers in the Customer Services department. If we cannot resolve the problem, then you have the option to ask for your Complaint to be reviewed by a more senior member of staff in our dedicated Complaints Department. Please refer to our website: business.totalenergies.uk for our complaints handling procedure.

INVOICE CALCULATION

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- Divide this figure by 3.6 to convert to kWh
- Multiply the number of kWh by the Unit Price to calculate the cost per meter
- Add together the cost of each meter to calculate total cost in pence, excluding VAT

| Meter Unit | Conversion Factor |
|--------------------------------|-------------------|
| MCUF (Thousands of Cubic Feet) | 28.317 |
| HCUF (Hundreds of Cubic Feet) | 2.8317 |
| TCUF (Tens of Cubic Feet) | 0.28317 |
| OCUF (One Cubic Foot) | 0.028317 |
| HM3 (Hundreds of Cubic Metres) | 100 |
| TM3 (Tens of Cubic Metres) | 10 |
| NM3 (Tenths of Cubic Metres) | 0.1 |

MOVING PREMISES? Call 08456 009 621

If you are due to move out of your current premises please contact us either in writing, by telephone, or through our "Change Of Ownership" form via the web: business.totalenergies.uk, with the following details:

- Date the move is to take place
- Name of new occupant
- Your forwarding address and telephone number
- A meter read taken on the day you move out of the premises

Mailing Address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom

Website: business.totalenergies.uk

TotalEnergies Gas & Power Limited VAT Registration No. 689638949 Registered in England No. 2172239
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Gas Invoice

Page 1 of 1

UNIVERSITY OF EAST ANGLIA
WOOD HALL
NORWICH ROAD
HETHERSETT
NORWICH
NR9 3DE

Enquiries:

If you have any queries regarding this invoice or your account in general, please call your Account Representative directly. Alternatively call our Group & Strategic Help Line on 01737 854 792, write to us at TotalEnergies Gas & Power, Bridge Gate, 55-57 High Street, Redhill, RH1 1RX, or email gp.mkt-public-direct@totalenergies.com

Account Number: [REDACTED]
Invoice Number: 371386966/25
Date (Tax Point): 13 March 2025
Supplied Address: Woodhall Road
Norwich
Hethersett
Norwich NR9 3DE

| Statement Section | CCL | VAT | Total |
|-------------------------------------|-----|-----|--------------|
| Total balance from previous invoice | - | - | £28.97 |
| Payment received on 3 March 2025 | - | - | CR £28.97 |
| Balance Carried Forward | - | - | £0.00 |

| MSN | MPR | Period of use | | Meter readings | | Meter | CF | Calorific | Energy | Price | Cost per |
|--|------------|---------------|----------|----------------|----------|-------|----------|-----------|---------|----------|---------------|
| | | From | To | Previous | Present | Unit | | Value | | (p/unit) | Meter (£) |
| [REDACTED] | [REDACTED] | 31/01/25 | 28/02/25 | 119125 A | 119125 A | M3 | 1.022640 | 39.11071 | 0.0 kWh | 3.5141 | 0.00 |
| Total (Consumption) 0.00 kWh | | | | | | | | | | | £0.00 |
| Daily Charge(3069072009) | | | | | | | | | | | £24.92 |
| 01/02/25 to 28/02/25(28 days at £0.89) | | | | | | | | | | | |
| VAT at 5.00% | | | | | | | | | | | £1.25 |
| Total Gas Sales | | | | | | | | | | | £26.17 |
| Total Invoice Value | | | | | | | | | | | £26.17 |
| Balance Brought Forward | | | | | | | | | | | £0.00 |
| Balance Due | | | | | | | | | | | £26.17 |

£26.17 must be paid to TotalEnergies Gas & Power by 3 April 2025

If you are interested in paying by Direct Debit then call our Group & Strategic department on 01737 854 792

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|--------------------------------|-------------------|
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| HM3 (Hundreds of Cubic Metres) | 100 |
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- I Date the move is to take place
- I Name of new occupant
- I Your forwarding address and telephone number
- I A meter read taken on the day you move out of the premises

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UNIVERSITY OF EAST ANGLIA
WOOD HALL
NORWICH ROAD
HETHERSETT
NORWICH
NR9 3DE

Account Number: [REDACTED]
Invoice Number: 368652047/25
Date (Tax Point): 14 February 2025
Supplied Address: Woodhall
Road
Norwich
Hethersett
Norwich NR9 3DE

Enquiries:

If you have any queries regarding this invoice or your account in general, please call your Account Representative directly. Alternatively call our Group & Strategic Help Line on 01737 854 792, write to us at TotalEnergies Gas & Power, Bridge Gate, 55-57 High Street, Redhill, RH1 1RX, or email gp.mkt-public-direct@totalenergies.com

| Statement Section | CCL | VAT | Total |
|-------------------------------------|-----|-----|--------------|
| Total balance from previous invoice | - | - | £65.11 |
| Payment received on 27 January 2025 | - | - | CR £65.11 |
| Balance Carried Forward | - | - | £0.00 |

| MSN | MPR | Period of use | | Meter readings | | Meter | CF | Calorific | Energy | Price | Cost per |
|-----|-----|---------------|----|----------------|---------|-------|----|-----------|--------|----------|-----------|
| | | From | To | Previous | Present | Unit | | Value | | (p/unit) | Meter (£) |

| | | | | | | | | | |
|----------|----------|----------|----------|----|----------|----------|---------|--------|------|
| 31/12/24 | 31/01/25 | 119125 A | 119125 A | M3 | 1,022640 | 39,15484 | 0,0 kWh | 3,5141 | 0,00 |
|----------|----------|----------|----------|----|----------|----------|---------|--------|------|

| | |
|--|---------------|
| Total (Consumption) 0.00 kWh | £0.00 |
| Daily Charge(3069072009) | £27.59 |
| 01/01/25 to 31/01/25(31 days at £0.89) | |
| VAT at 5.00% | £1.38 |
| Total Gas Sales | £28.97 |

| | |
|--------------------------------|---------------|
| Total Invoice Value | £28.97 |
| Balance Brought Forward | £0.00 |
| Balance Due | £28.97 |

£28.97 must be paid to TotalEnergies Gas & Power by 7 March 2025

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PAYING YOUR GAS INVOICE

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Account No: 81403346
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The Transporter The company that owns the gas pipelines and meters connected to your premises.

Climate Change Levy (CCL) Government energy tax on industrial and commercial consumption, subject to VAT at Standard Rate. This is a CCL accounting document.

Daily Charge A daily charge at the supply point level as agreed within your contractual terms and conditions. This charge includes (but is not limited to) elements of transportation charges and metering.

EBRS/EBDS/ETII/QHS Discount

Government support discount in line with the various schemes in place, for more information please refer to our FAQs page at

<https://business.totalenergies.uk/ebds>

INFORMATION

Gas Emergencies

If you suspect you have a gas leak, lack of gas or a change in your gas pressure, please contact:

National Grid Emergency Hotline - 0800 111 999

Alternatively call our Group & Strategic Help Line.

Enquiries

If you have a query regarding this invoice or any other matter, please contact:

Group & Strategic Help Line - 01737 854 792

or visit:

<https://business.totalenergies.uk>

Budget Plan Payment Scheme:

This allows you to spread the cost of your gas evenly across the whole year in 12 equal monthly payments.

Customer Read Scheme

This allows you to be billed on meter readings taken by yourself. Please contact our Customer Services help line for more information.

Statements

If you would like a statement of your account, please call our Group & Strategic Help Line.

Energy Advice

To receive your free Energy Efficiency Advice pack please call us on 01737 854 792

Complaints Process

If you have a complaint we will use our best endeavours to resolve it quickly and effectively. You should in the first instance raise this by telephone on 03330 037 874 with our advisers in the Customer Services department. If we cannot resolve the problem, then you have the option to ask for your Complaint to be reviewed by a more senior member of staff in our dedicated Complaints Department. Please refer to our website: business.totalenergies.uk for our complaints handling procedure.

INVOICE CALCULATION

- For each meter, subtract the previous read from the present read
- Multiply this figure by the Correction Factor (CF)
- To calculate the number of M³ used, multiply this figure by the conversion factor in the table below according to the Meter Unit
- Multiply this figure by the Calorific Value (CV)
- Divide this figure by 3.6 to convert to kWh
- Multiply the number of kWh by the Unit Price to calculate the cost per meter
- Add together the cost of each meter to calculate total cost in pence, excluding VAT

| Meter Unit | Conversion Factor |
|--------------------------------|-------------------|
| MCUF (Thousands of Cubic Feet) | 28.317 |
| HCUF (Hundreds of Cubic Feet) | 2.8317 |
| TCUF (Tens of Cubic Feet) | 0.28317 |
| OCUF (One Cubic Foot) | 0.028317 |
| HM3 (Hundreds of Cubic Metres) | 100 |
| TM3 (Tens of Cubic Metres) | 10 |
| NM3 (Tenths of Cubic Metres) | 0.1 |

MOVING PREMISES? Call 08456 009 621

If you are due to move out of your current premises please contact us either in writing, by telephone, or through our "Change Of Ownership" form via the web: business.totalenergies.uk, with the following details:

- Date the move is to take place
- Name of new occupant
- Your forwarding address and telephone number
- A meter read taken on the day you move out of the premises

Mailing Address: Bridge Gate, 55-57 High Street, Redhill, Surrey RH1 1RX, United Kingdom

Website: business.totalenergies.uk

TotalEnergies Gas & Power Limited VAT Registration No. 689638949 Registered in England No. 2172239
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