



University Of East Anglia
THE ESTATES DEPARTMENT
NORWICH RESEARCH PARK,
NORWICH
NR4 7TJ

Pay as:

Water: £1,137.22

Sewage: £1,284.10

Your water bill

£4,838.82

Please pay £2,421.32 by 29 March. £2,417.50 is overdue and payable immediately.

Charges

From 27 Jan 2025 to 26 Feb 2025 for Medical Research Building, EARLHAM ROAD, NR4 7TJ

Balance brought forward	£2,417.50
Water charges	£1,137.22
Sewerage charges	£1,277.31
Trade effluent	£6.79
Total charges (ex VAT)	£2,421.32
Total charges (inc VAT)	£2,421.32
Payments received	£0.00
Your New Account Balance	£4,838.82

Customer reference

Bill number 14732239
Invoice/Tax point 27 Feb 2025

Get in touch

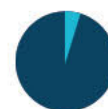
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Message us: [facebook.com/WaveUtilities](https://www.facebook.com/WaveUtilities)
Visit and chat to us at [wave-utilities.co.uk](https://www.wave-utilities.co.uk)

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find your wholesaler at
[wave-utilities.co.uk/mywholesaler](https://www.wave-utilities.co.uk/mywholesaler)

How to reduce your usage

Visit [wave-utilities.co.uk/lesswater](https://www.wave-utilities.co.uk/lesswater) for tips on how to use less water and reduce your next bill

How your charges are split



• Wholesale charges	£2,306.25
• Retail charges	£115.07

Save time and money

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HUNTINGDON
PE29 9PW
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Sort Code 20-43-71
Account Number 33298760
Account Name Anglian Water Business (National)
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Please pay on time as we share data with credit reference agencies and the positive experiences shared help to maintain credit scores and keep the supply chain flowing in these challenging economic times.



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Water charges for AW Meter Potable Water Streamline Orange

Expires 31 Jul 2025 - your terms and conditions apply.

Waste charges for AW Meter Sewerage FS Streamline Green, AW Trade effluent Streamline Green

Expires 31 Jul 2025 - your terms and conditions apply.

Readings

Meter number	Chargeable Meter size	N/A
Previous	Current	Units
000000000000 E 27 Jan 2025	000000000004 E 27 Feb 2025	4 m ³

Meter number	Chargeable Meter size	050 mm
Previous	Current	Units
005147 E 27 Jan 2025	005778 E 27 Feb 2025	631 m ³
Total units used		635 m ³

Water charges

Type	Units	Rate	VAT	Charge
Water	631 m ³	£1.79123	Z	£1,130.27
Potable Water Fixed	31 days	£0.22436 (£81.89 PA)	Z	£6.95
Total water charges (ex VAT)				£1,137.22

Sewerage charges

Type	Units	Rate	VAT	Charge
Sewerage	599.45 m ³	£2.11996	Z	£1,270.81
Metered Foul Sewerage Fixed	31 days	£0.20955 (£76.49 PA)	Z	£6.50
Total sewerage charges (ex VAT)				£1,277.31

Useful Information**VAT**

S = Standard VAT @ 20%

Z = Zero VAT

Meter Readings

C = Customer Read

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E = Estimated Read - Estimated readings are calculated based on previous actual consumption.

Charges on your bill

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Registered office address

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Company Number: 03017251
Company VAT number: GB277633960
All billing correspondence should be sent to Wave, PO BOX 745, HUNTINGDON, PE29 9PW

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Trade effluent

Trade effluent discharge point ID (DPID)

Volume assessment

Allowance type (per year)	Fixed Allowance	Percentage Allowance	Domestic Allowance
B2 Commercial	0	0%	0m ³
Total trade effluent volume			4

Strength

Sample results (mg/l)	Date taken	Oxygen demand	Solids	
	21 Apr 2021	162		20
Billed strength	Ot	162	St	20
Standard strengths	Os	675	Ss	415

Charges

Type	Units	Rate	VAT	Charge
Sludge (S)	4	1.56p	Z	£0.06
Biological (B)	4	17.58p	Z	£0.70
Volumetric (V)	4	64.77p	Z	£2.59
Reception (R)	4	41.38p	Z	£1.66
Fixed	31 days	5.75p	Z	£1.78
Trade effluent charges				£6.79

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Total Trade Effluent Charges (C)

$$C = R + V + Bv + \frac{Ot}{Os} B + \frac{St}{Ss} S$$

$$C = £0.4138 \times \text{vol} + £0.6477 \times \text{vol} + £0.0000 \times \text{vol} + \frac{162}{675} \times £0.7325 \times \text{vol} + \frac{20}{415} \times £0.3237 \times \text{vol}$$



University Of East Anglia
UEA - The Lodge
University Drive
CHANCELLORS DRIVE
NR4 7TJ

Your water bill

£15,023.51

Please pay £9,481.19 by 19 March. £5,542.32 is overdue and payable immediately.

Charges

From 27 Jan 2025 to 26 Feb 2025 for UEA - The Lodge, University Drive, NR4 7TJ

Balance brought forward	£5,542.32
Water charges	£4,648.64
Sewerage charges	£4,832.55
Total charges (ex VAT)	£9,481.19
Total charges (inc VAT)	£9,481.19
Payments received	£0.00
Your New Account Balance	£15,023.51

Customer reference

Bill number 14733460
Invoice/Tax point 27 Feb 2025

Get in touch

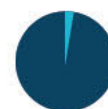
Call 0333 207 9283
Email accountmanagement@wave-utilities.co.uk
Message us: [facebook.com/WaveUtilities](https://www.facebook.com/WaveUtilities)
Visit and chat to us at [wave-utilities.co.uk](https://www.wave-utilities.co.uk)

 In an emergency
find your wholesaler at
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How to reduce your usage

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How your charges are split



• Wholesale charges	£9,236.43
• Retail charges	£244.76

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Allow 5 work days for payment to reach us

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Account Number 33298760
Account Name Anglian Water Business (National)
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Water charges for AW Meter Potable Water Streamline Green

Waste charges for AW Meter Sewerage FS Streamline Green

SPIDs: [REDACTED]

Readings

Meter number [REDACTED] Chargeable Meter size 150 mm

Previous	Current	Units
037115 E 27 Jan 2025	037115 A 27 Jan 2025	0 m³
037115 E 27 Jan 2025	038400 A 13 Feb 2025	1285 m³
038400 A 13 Feb 2025	0039566 E 27 Feb 2025	1166 m³
Total units used		2451 m³

Water charges

Type	Units	Rate	VAT	Charge
Water	1166 m³	£1.89636	Z	£2,211.15
	1285 m³	£1.89636	Z	£2,436.82
Potable Water Fixed	31 days	£0.02137 (£7.8 PA)	Z	£0.67
Total water charges (ex VAT)				£4,648.64

Sewerage charges

Type	Units	Rate	VAT	Charge
Sewerage	1107.7 m³	£2.07271	Z	£2,295.94
	1220.75 m³	£2.07271	Z	£2,530.26
Metered Foul Sewerage Fixed	31 days	£0.20488 (£74.78 PA)	Z	£6.35
Total sewerage charges (ex VAT)				£4,832.55

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University Of East Anglia
Norwich Research Park
Earlham Road
NORWICH
NR4 7TJ

Your water bill

£369,992.35

Please pay £369,992.35 by 29 March.

Charges

From 27 Jan 2025 to 26 Feb 2025 for LINKED TO MULTIPLE, NORWICH, NR4 7SS

Balance brought forward	£328,282.32
Water charges	£7,572.91
Sewerage charges	£8,193.98
Trade effluent	£9,226.14
Maximum Daily Demand	£16,717.00
Total charges (ex VAT)	£41,710.03
Total charges (inc VAT)	£41,710.03
Payments received	£0.00
Your New Account Balance	£369,992.35

Customer reference

Bill number 14733100
Invoice/Tax point 27 Feb 2025

Get in touch

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Email accountmanagement@wave-utilities.co.uk
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Water charges for AW Meter Potable Water Profile-Plus

Expires 31 Jul 2025 - your terms and conditions apply.

Waste charges for AW Meter Sewerage FO Profile Plus, AW Trade effluent Streamline Green, AW Trade effluent Profile Plus, AW Trade effluent Profile Plus No Fix charge, AW Trade effluent Streamline Blue NULL tariff

Expires 31 Jul 2025 - your terms and conditions apply.

SPIDs: [REDACTED]

Readings

Meter number	Chargeable Meter size	000 mm
Previous	Current	Units
000020 E 27 Jan 2025	000021 E 27 Feb 2025	1 m ³

Meter number	Chargeable Meter size	000 mm
Previous	Current	Units
00006037 E 27 Jan 2025	00010205 E 27 Feb 2025	4168 m ³

Meter number	Chargeable Meter size	000 mm
Previous	Current	Units
019117 E 27 Jan 2025	021127 E 27 Feb 2025	2010 m ³

Meter number	Chargeable Meter size	000 mm
Previous	Current	Units
000793 E 27 Jan 2025	000804 E 27 Feb 2025	11 m ³

Meter number	Chargeable Meter size	000 mm
Previous	Current	Units

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000793 E 27 Jan 2025

000804 E 27 Feb 2025

11 m³

Meter number		Chargeable Meter size	000 mm
Previous	Current	Units	
020931 E 27 Jan 2025	021570 E 27 Feb 2025	639 m³	

Meter number		Chargeable Meter size	000 mm
Previous	Current	Units	
025316 E 27 Jan 2025	025336 E 27 Feb 2025	20 m³	

Meter number		Chargeable Meter size	000 mm
Previous	Current	Units	
002901 E 27 Jan 2025	002901 E 27 Feb 2025	0 m³	

Meter number		Chargeable Meter size	000 mm
Previous	Current	Units	
014487 E 27 Jan 2025	014492 E 27 Feb 2025	5 m³	

Meter number		Chargeable Meter size	000 mm
Previous	Current	Units	
034618 E 27 Jan 2025	034618 E 27 Feb 2025	0 m³	

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Meter number		Chargeable Meter size	000 mm
Previous	Current	Units	
03707 E 27 Jan 2025	03707 E 27 Feb 2025	0 m ³	

Meter number		Chargeable Meter size	000 mm
Previous	Current	Units	
01041941 E 27 Jan 2025	01043967 E 27 Feb 2025	2026 m ³	

Meter number		Chargeable Meter size	000 mm
Previous	Current	Units	
00121416 E 27 Jan 2025	00121279 E 27 Feb 2025	-137 m ³	

Meter number		Chargeable Meter size	000 mm
Previous	Current	Units	
001053 E 27 Jan 2025	001058 E 27 Feb 2025	5 m ³	

Meter number		Chargeable Meter size	000 mm
Previous	Current	Units	
066854 E 27 Jan 2025	066868 E 27 Feb 2025	14 m ³	

Meter number		Chargeable Meter size	080 mm
Previous	Current	Units	

Useful Information

VAT

S = Standard VAT @ 20%

Z = Zero VAT

Meter Readings

C = Customer Read

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Registered office address

Anglian Water Business (National) Ltd, Northumbria House, Abbey Road, Pity Me, Durham, DH1 5FJ
Company Number: 03017251
Company VAT number: GB277633960
All billing correspondence should be sent to Wave, PO BOX 745, HUNTINGDON, PE29 9PW

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092445 E 27 Jan 2025	092445 A 13 Feb 2025	0 m ³
092445 A 13 Feb 2025	092445 E 27 Feb 2025	0 m ³

Meter number XXXXXXXXXX Chargeable Meter size 040 mm

Previous	Current	Units
32651 E 27 Jan 2025	32703 A 13 Feb 2025	52 m ³
32703 A 13 Feb 2025	32759 E 27 Feb 2025	56 m ³

Meter number XXXXXXXXXX Chargeable Meter size 015 mm

Previous	Current	Units
03027 E 27 Jan 2025	03027 A 13 Feb 2025	0 m ³
03027 A 13 Feb 2025	03028 E 27 Feb 2025	1 m ³

Meter number XXXXXXXXXX Chargeable Meter size 015 mm

Previous	Current	Units
07195 E 27 Jan 2025	07201 A 13 Feb 2025	6 m ³
07201 A 13 Feb 2025	07237 E 27 Feb 2025	36 m ³

Meter number XXXXXXXXXX Chargeable Meter size 100 mm

Previous	Current	Units
137383 E 27 Jan 2025	138434 A 13 Feb 2025	1051 m ³
138434 A 13 Feb 2025	139012 E 27 Feb 2025	578 m ³

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Meter number		Chargeable Meter size	025 mm
Previous	Current	Units	
840024 E 27 Jan 2025	844223 A 13 Feb 2025	4199 m ³	
844223 A 13 Feb 2025	846601 E 27 Feb 2025	2378 m ³	

Meter number		Chargeable Meter size	015 mm
Previous	Current	Units	
09199 E 27 Jan 2025	09208 A 13 Feb 2025	9 m ³	
09208 A 13 Feb 2025	09214 E 27 Feb 2025	6 m ³	
Total units used		17145 m ³	

Water charges

Type	Units	Rate	VAT	Charge
Water	6 m ³	£0.88515	Z	£5.31
	9 m ³	£0.88515	Z	£7.97
	2378 m ³	£0.88515	Z	£2,104.89
	4199 m ³	£0.88515	Z	£3,716.75
	578 m ³	£0.88515	Z	£511.62
	1051 m ³	£0.88515	Z	£930.30
	36 m ³	£0.88515	Z	£31.86
	6 m ³	£0.88515	Z	£5.31
	1 m ³	£0.88515	Z	£0.88
	0 m ³	£0.88515	Z	£0.00

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56 m ³	£0.88515	Z	£49.57
52 m ³	£0.88515	Z	£46.03
0 m ³	£0.88515	Z	£0.00
0 m ³	£0.88515	Z	£0.00

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Potable Water Fixed	31 days	£5.23937 (£1912.37 PA)	Z	£162.42
Total water charges (ex VAT)				£7,572.91

Sewerage charges

Type	Units	Rate	VAT	Charge
Sewerage	5.1 m ³	£1.90313	Z	£9.71
	7.65 m ³	£1.90313	Z	£14.56
	2021.3 m ³	£1.90313	Z	£3,846.80
	3569.15 m ³	£1.90313	Z	£6,792.56
	549.1 m ³	£1.90313	Z	£1,045.01
	998.45 m ³	£1.90313	Z	£1,900.18
	30.6 m ³	£1.90313	Z	£58.23
	5.1 m ³	£1.90313	Z	£9.71
	0 m ³	£1.90313	Z	£0.00
	0 m ³	£1.90313	Z	£0.00
	0 m ³	£1.90313	Z	£0.00
	0 m ³	£1.90313	Z	£0.00
	0 m ³	£1.90313	Z	£0.00
	0 m ³	£1.90313	Z	£0.00
	-11 m ³	£1.90313	Z	£-20.93
	-11 m ³	£1.90313	Z	£-20.93
	-5 m ³	£1.90313	Z	£-9.52
	-1005 m ³	£1.90313	Z	£-1,912.65
	137 m ³	£1.90313	Z	£260.73
	-5 m ³	£1.90313	Z	£-9.52

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0 m ³	£1.90313	Z	£0.00
-20 m ³	£1.90313	Z	-£38.06
0 m ³	£1.90313	Z	£0.00
-7 m ³	£1.90313	Z	-£13.32
0 m ³	£1.90313	Z	£0.00
-2026 m ³	£1.90313	Z	-£3,855.74
-1 m ³	£1.90313	Z	-£1.90

Metered Foul Sewerage Fixed	31 days	£4.48566 (£1637.27 PA)	Z	£139.06
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Total sewerage charges (ex VAT)	£8,193.98
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Maximum Daily Demand charges

Type	MDD	Units	Rate	VAT	Charge
Potable Water Maximum Demand	1392m ³	31 days	£0.38740	Z	£16,717.00

Total Maximum Daily Demand charges	£16,717.00
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Trade effluent

Trade effluent discharge point ID (DPID)

Volume assessment

Allowance type (per year)	Fixed Allowance	Percentage Allowance	Domestic Allowance
B2 Commercial	1690	0%	0m ³
Total trade effluent volume			495

Strength

Sample results (mg/l)	Date taken	Oxygen demand	Solids	
	25 Sep 2023	379		73
Billed strength	Ot	379	St	73
Standard strengths	Os	675	Ss	415

Charges

Type	Units	Rate	VAT	Charge
Sludge (S)	495.466	5.84p	Z	£28.93
Biological (B)	495.466	40.20p	Z	£199.15
Volumetric (V)	495.466	63.32p	Z	£313.75
Reception (R)	495.466	40.45p	Z	£200.43
Fixed	31 days	5.63p	Z	£1.75
Trade effluent charges				£744.01

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Total Trade Effluent Charges (C)

$$C = R + V + Bv + \frac{Ot}{Os} B + \frac{St}{Ss} S$$

$$C = £0.4045 \times vol + £0.6332 \times vol + £0.0000 \times vol + \frac{379}{675} \times £0.7160 \times vol + \frac{73}{415} \times £0.3320 \times vol$$

Trade effluent

Trade effluent discharge point ID (DPID)

Volume assessment

Allowance type (per year)	Fixed Allowance	Percentage Allowance	Domestic Allowance
---------------------------	-----------------	----------------------	--------------------

Total trade effluent volume

Strength

Sample results (mg/l)	Date taken	Oxygen demand		Solids
Billed strength	Ot	0	St	0
Standard strengths	Os	0	Ss	0

Charges

Type	Units	Rate	VAT	Charge
Fixed	31 days	56.24p	Z	£17.44
Trade effluent charges				£17.44

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Total Trade Effluent Charges (C)

$$C = R + V + Bv + \frac{Ot}{Os} B + \frac{St}{Ss} S$$

$$C = £0.0000 \times vol + £0.0000 \times vol + £0.0000 \times vol + \frac{0}{0} \times £0.0000 \times vol + \frac{0}{0} \times £0.0000 \times vol$$

Trade effluent

Trade effluent discharge point ID (DPID)

Volume assessment

Allowance type (per year)	Fixed Allowance	Percentage Allowance	Domestic Allowance
B2 Commercial	0	0%	0m ³
Total trade effluent volume			5

Strength

Sample results (mg/l)	Date taken	Oxygen demand	Solids	
	21 Apr 2021	427	239	
Billed strength	Ot	427	St	239
Standard strengths	Os	675	Ss	415

Charges

Type	Units	Rate	VAT	Charge
Sludge (S)	5	17.08p	Z	£0.85
Biological (B)	5	37.45p	Z	£1.87
Volumetric (V)	5	55.22p	Z	£2.76
Reception (R)	5	40.45p	Z	£2.02
Trade effluent charges				£7.50

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Total Trade Effluent Charges (C)

$$C = R + V + B_v + \frac{O_t}{O_s} B + \frac{S_t}{S_s} S$$

$$C = £0.4045 \times \text{vol} + £0.5522 \times \text{vol} + £0.0000 \times \text{vol} + \frac{427}{675} \times £0.5920 \times \text{vol} + \frac{239}{415} \times £0.2966 \times \text{vol}$$

Trade effluent

Trade effluent discharge point ID (DPID)

Volume assessment

Allowance type (per year)	Fixed Allowance	Percentage Allowance	Domestic Allowance
B2 Commercial	0	0%	0m ³
Total trade effluent volume			22

Strength

Sample results (mg/l)	Date taken	Oxygen demand	Solids	
	21 Apr 2021	722	287	
Billed strength	Ot	722	St	287
Standard strengths	Os	675	Ss	415

Charges

Type	Units	Rate	VAT	Charge
Sludge (S)	22	20.52p	Z	£4.52
Biological (B)	22	63.32p	Z	£13.93
Volumetric (V)	22	55.22p	Z	£12.14
Reception (R)	22	40.45p	Z	£8.90
Trade effluent charges				£39.49

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Total Trade Effluent Charges (C)

$$C = R + V + Bv + \frac{Ot}{Os} B + \frac{St}{Ss} S$$

$$C = £0.4045 \times vol + £0.5522 \times vol + £0.0000 \times vol + \frac{722}{675} \times £0.5920 \times vol + \frac{287}{415} \times £0.2967 \times vol$$

Trade effluent

Trade effluent discharge point ID (DPID)

Volume assessment

Allowance type (per year)	Fixed Allowance	Percentage Allowance	Domestic Allowance
B2 Commercial	0	0%	0m ³
Total trade effluent volume			1005

Strength

Sample results (mg/l)	Date taken	Oxygen demand	Solids	
	31 May 2023	379		73
Billed strength	Ot	379	St	73
Standard strengths	Os	675	Ss	415

Charges

Type	Units	Rate	VAT	Charge
Sludge (S)	1005	5.21p	Z	£52.44
Biological (B)	1005	33.24p	Z	£334.05
Volumetric (V)	1005	55.22p	Z	£554.92
Reception (R)	1005	40.45p	Z	£406.57
Trade effluent charges				£1,347.98

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$$C = R + V + Bv + \frac{Ot}{Os} B + \frac{St}{Ss} S$$

$$C = £0.4045 \times vol + £0.5522 \times vol + £0.0000 \times vol + \frac{379}{675} \times £0.5920 \times vol + \frac{73}{415} \times £0.2962 \times vol$$

Trade effluent

Trade effluent discharge point ID (DPID)

Volume assessment

Allowance type (per year)	Fixed Allowance	Percentage Allowance	Domestic Allowance
B2 Commercial	0	0%	0m ³
Total trade effluent volume			2026

Strength

Sample results (mg/l)	Date taken	Oxygen demand	Solids	
	31 May 2023	379		73
Billed strength	Ot	379	St	73
Standard strengths	Os	675	Ss	415

Charges

Type	Units	Rate	VAT	Charge
Sludge (S)	2026	5.21p	Z	£105.72
Biological (B)	2026	33.24p	Z	£673.42
Volumetric (V)	2026	55.22p	Z	£1,118.67
Reception (R)	2026	40.45p	Z	£819.61
Trade effluent charges				£2,717.42

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Trade effluent

Trade effluent discharge point ID (DPID)

Volume assessment

Allowance type (per year)	Fixed Allowance	Percentage Allowance	Domestic Allowance
B2 Commercial	0	0%	0m ³
Total trade effluent volume			7

Strength

Sample results (mg/l)	Date taken	Oxygen demand	Solids	
	31 May 2023	379		73
Billed strength	Ot	379	St	73
Standard strengths	Os	675	Ss	415

Charges

Type	Units	Rate	VAT	Charge
Sludge (S)	7	5.21p	Z	£0.37
Biological (B)	7	33.24p	Z	£2.33
Volumetric (V)	7	55.22p	Z	£3.87
Reception (R)	7	40.45p	Z	£2.83
Trade effluent charges				£9.40

Useful Information

VAT

S = Standard VAT @ 20%

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Meter Readings

C = Customer Read

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E = Estimated Read

Charges on your bill

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Deaf or Hard of Hearing

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Call Costs

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Total Trade Effluent Charges (C)

$$C = R + V + Bv + \frac{Ot}{Os} B + \frac{St}{Ss} S$$

$$C = £0.4045 \times vol + £0.5522 \times vol + £0.0000 \times vol + \frac{379}{675} \times £0.5920 \times vol + \frac{73}{415} \times £0.2962 \times vol$$

Trade effluent

Trade effluent discharge point ID (DPID)

Volume assessment

Allowance type (per year)	Fixed Allowance	Percentage Allowance	Domestic Allowance
B2 Commercial	0	0%	0m ³
Total trade effluent volume			-137

Strength

Sample results (mg/l)	Date taken	Oxygen demand	Solids	
	31 May 2023	379		73
Billed strength	Ot	379	St	73
Standard strengths	Os	675	Ss	415

Charges

Type	Units	Rate	VAT	Charge
Sludge (S)	-137	5.21p	Z	-£7.14
Biological (B)	-137	33.24p	Z	-£45.54
Volumetric (V)	-137	55.22p	Z	-£75.64
Reception (R)	-137	40.45p	Z	-£55.42
Trade effluent charges				-£183.74

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$$C = £0.4045 \times \text{vol} + £0.5522 \times \text{vol} + £0.0000 \times \text{vol} + \frac{379}{675} \times £0.5920 \times \text{vol} + \frac{73}{415} \times £0.2962 \times \text{vol}$$

Trade effluent

Trade effluent discharge point ID (DPID)

Volume assessment

Allowance type (per year)	Fixed Allowance	Percentage Allowance	Domestic Allowance
B2 Commercial	0	5%	0m ³
Total trade effluent volume			19

Strength

Sample results (mg/l)	Date taken	Oxygen demand	Solids	
	31 May 2023	722	287	
Billed strength	Ot	722	St	287
Standard strengths	Os	675	Ss	415

Charges

Type	Units	Rate	VAT	Charge
Sludge (S)	19	20.52p	Z	£3.90
Biological (B)	19	63.32p	Z	£12.03
Volumetric (V)	19	55.22p	Z	£10.49
Reception (R)	19	40.45p	Z	£7.69
Trade effluent charges				£34.11

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Total Trade Effluent Charges (C)

$$C = R + V + Bv + \frac{Ot}{Os} B + \frac{St}{Ss} S$$

$$C = £0.4045 \times \text{vol} + £0.5522 \times \text{vol} + £0.0000 \times \text{vol} + \frac{722}{675} \times £0.5920 \times \text{vol} + \frac{287}{415} \times £0.2967 \times \text{vol}$$

Trade effluent

Trade effluent discharge point ID (DPID)

Volume assessment

Allowance type (per year)	Fixed Allowance	Percentage Allowance	Domestic Allowance
B2 Commercial	0	5%	0m ³
Total trade effluent volume			5

Strength

Sample results (mg/l)	Date taken	Oxygen demand		Solids
	31 May 2023	722		287
Billed strength	Ot	722	St	287
Standard strengths	Os	675	Ss	415

Charges

Type	Units	Rate	VAT	Charge
Sludge (S)	4.75	20.52p	Z	£0.98
Biological (B)	4.75	63.32p	Z	£3.01
Volumetric (V)	4.75	55.22p	Z	£2.63
Reception (R)	4.75	40.45p	Z	£1.92
Trade effluent charges				£8.54

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Total Trade Effluent Charges (C)

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$$C = £0.4045 \times \text{vol} + £0.5522 \times \text{vol} + £0.0000 \times \text{vol} + \frac{722}{675} \times £0.5920 \times \text{vol} + \frac{287}{415} \times £0.2967 \times \text{vol}$$

Trade effluent

Trade effluent discharge point ID (DPID)

Volume assessment

Allowance type (per year)	Fixed Allowance	Percentage Allowance	Domestic Allowance
B2 Commercial	0	0%	0m ³
Total trade effluent volume			1

Strength

Sample results (mg/l)	Date taken	Oxygen demand	Solids	
	05 Jun 2023	918		57
Billed strength	Ot	918	St	57
Standard strengths	Os	675	Ss	415

Charges

Type	Units	Rate	VAT	Charge
Sludge (S)	1	4.08p	Z	£0.04
Biological (B)	1	80.51p	Z	£0.80
Volumetric (V)	1	55.22p	Z	£0.55
Reception (R)	1	40.45p	Z	£0.40
Trade effluent charges				£1.79

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Total Trade Effluent Charges (C)

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$$C = £0.4045 \times vol + £0.5522 \times vol + £0.0000 \times vol + \frac{918}{675} \times £0.5920 \times vol + \frac{57}{415} \times £0.2971 \times vol$$

Trade effluent

Trade effluent discharge point ID (DPID)

Volume assessment

Allowance type (per year)	Fixed Allowance	Percentage Allowance	Domestic Allowance
B2 Commercial	0	0%	0m ³
Total trade effluent volume			4168

Strength

Sample results (mg/l)	Date taken	Oxygen demand	Solids	
	01 Oct 2024	31	128	
Billed strength	Ot	31	St	128
Standard strengths	Os	675	Ss	415

Charges

Type	Units	Rate	VAT	Charge
Sludge (S)	4168	9.15p	Z	£381.36
Biological (B)	4168	2.72p	Z	£113.32
Volumetric (V)	4168	55.22p	Z	£2,301.38
Reception (R)	4168	40.45p	Z	£1,686.14
Trade effluent charges				£4,482.20

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Total Trade Effluent Charges (C)

$$C = R + V + B_v + \frac{O_t}{O_s} B + \frac{S_t}{S_s} S$$

$$C = £0.4045 \times \text{vol} + £0.5522 \times \text{vol} + £0.0000 \times \text{vol} + \frac{31}{675} \times £0.5923 \times \text{vol} + \frac{128}{415} \times £0.2967 \times \text{vol}$$



University Of East Anglia
Norwich Research Park
Earlham Road
NORWICH
NR4 7TJ

PO: 20377773

POST AS -£399,240.34

Your water bill

£4,899.48

Your balance will be carried forward to your next bill.

Charges

From to for

Balance brought forward	£404,139.82
Other charges	-£399,240.34
Total charges (ex VAT)	-£399,240.34
Total charges (inc VAT)	-£399,240.34
Payments received	£0.00
Your New Account Balance	£4,899.48

Customer reference

Bill number 14621910
Invoice/Tax point 31 Jan 2025

Get in touch

Call 0333 207 9283
Email accountmanagement@wave-utilities.co.uk
Message us: [facebook.com/WaveUtilities](https://www.facebook.com/WaveUtilities)
Visit and chat to us at [wave-utilities.co.uk](https://www.wave-utilities.co.uk)

 In an emergency
find your wholesaler at
[wave-utilities.co.uk/mywholesaler](https://www.wave-utilities.co.uk/mywholesaler)

How to reduce your usage

Visit [wave-utilities.co.uk/lesswater](https://www.wave-utilities.co.uk/lesswater) for tips
on how to use less water and reduce your
next bill

Save time and money

Pay by Direct Debit
Easy, convenient and secure payments. Sign
up at: [wave-utilities.co.uk/mydd](https://www.wave-utilities.co.uk/mydd)

Get an online account
Your bills, payments and readings all in one
place, 24/7: [wave-utilities.co.uk/myaccount](https://www.wave-utilities.co.uk/myaccount)

Submit a meter reading
Meter readings make bills more accurate.
You can submit a read in a few ways:

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- Email submitmyread@wave-utilities.co.uk
- Text 07860 019830

Page 1 of 3

We can help you control your costs – giving regular meter reads makes your bill more accurate. Submit a read today at [wave-utilities.co.uk/myread](https://www.wave-utilities.co.uk/myread).

Ways to pay

Direct Debit - the convenient way to pay
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Credit/Debit Card
Pay online at [wave-utilities.co.uk/pay](https://www.wave-utilities.co.uk/pay)
Or call 0333 207 9283
Please quote your customer reference

Cheque
Include customer reference on the back of your
cheque to:
Anglian Water Business (National) Ltd
PO Box 745
HUNTINGDON
PE29 9PW
Allow 5 work days for payment to reach us

BACS or bank transfer
Sort Code 20-43-71
Account Number 33298760
Account Name Anglian Water Business (National)
Please use your Customer reference as your
payment reference
Send your payment slip to bacs@wave-utilities.co.uk with the payment value in the
subject line. For advice visit
[wave-utilities.co.uk/bankpayments](https://www.wave-utilities.co.uk/bankpayments)

Please pay on time as we share data with credit reference
agencies and the positive experiences shared help to maintain
credit scores and keep the supply chain flowing in these
challenging economic times.



Account in credit/paying in advance? Visit
[wave-utilities.co.uk/advancepayments](https://www.wave-utilities.co.uk/advancepayments)

Having trouble paying your bills? Visit
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Useful Information

VAT

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Call Costs

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Complaints

Unhappy about our service?

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If you follow our complaints process and are still unhappy, you can get some advice from one of the organisations below: For England and Wales - The Consumer Council for Water ccwater.org.uk or Ofwat ofwat.gov.uk
For Scotland - The Scottish Public Services Ombudsman spso.org.uk or Water Industry Commission for Scotland watercommission.co.uk.

Registered office address

Anglian Water Business (National) Ltd, Northumbria House, Abbey Road, Pity Me, Durham, DH1 5FJ
Company Number: 03017251
Company VAT number: GB277633960
All billing correspondence should be sent to Wave, PO BOX 745, HUNTINGDON, PE29 9PW

Other charges

Type	Units	Rate	VAT	Charge
Rev:3021031919S10 - Estimated Interim TE Charges for Trade Effluent 183 Days & 24070m3. For 01/05/23 - 31/10/23	1	-£26,687.32	Z	-£26,687.32
Rev:3021031919S10 - Estimated Interim TE Charges for Trade Effluent 183 Days & 1967.42m3. For 01/05/23 - 31/10/23	1	-£1,868.40	Z	-£1,868.40
Rev:3021031919S10 - Estimated Interim TE Charges for Trade Effluent 60 Days & 696.53m3. For 01/09/23 - 31/10/23	1	-£946.87	Z	-£946.87
Rev:3021031919S10 - Estimated Interim Sewerage Charges for Measured Foul Sewerage 183 Days & 33553m3. For 01/05/23 - 31/10/23	1	-£58,783.68	Z	-£58,783.68
Rev:3021031919W13 - Estimated Interim Water Charges for Measured Potable Water 183 Days & 69783.4m3. For 01/05/23 - 31/10/23	1	-£151,089.35	S	-£151,089.35
Rev:3021031919S10 - Estimated Interim TE Charges for Trade Effluent 183 Days & 20358.7m3. For 01/07/23 - 31/12/23	1	-£23,373.01	Z	-£23,373.01
Rev:3021031919S10 - Estimated Interim TE Charges for Trade Effluent 183 Days & 0m3. For 01/07/23 - 31/12/23	1	-£77.41	Z	-£77.41
Rev:3021031919S10 - Estimated Interim TE Charges for Trade Effluent 121 Days & 1844.86m3. For 01/09/23 - 31/12/23	1	-£2,507.93	Z	-£2,507.93

Save time and money

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wave-utilities.co.uk/mydd



Remember to submit a meter reading

By giving us regular meter readings, your bills will be more accurate.

It's easy to submit a reading online.

Simply log in to My Account or visit: wave-utilities.co.uk/myread

Rev:3021031919S10 - Estimated Interim Sewerage Charges for Measured Foul Sewerage 183 Days & 6157.39m3. For 01/07/23 - 31/12/23	1	-£11,412.82	Z	-£11,412.82
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Rev:3021031919W13 - Estimated Interim Water Charges for Measured Potable Water 183 Days & 30870.7m3. For 01/07/23 - 31/12/23	1	-£122,493.55	S	-£122,493.55
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Total other charges (ex VAT)				-£399,240.34
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Company VAT number: GB277633960

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University Of East Anglia
Norwich Research Park
Earlham Road
NORWICH
NR4 7TJ

Your water bill

£136,566.80

Please pay £47,776.34 by 29 March. £88,790.46 is overdue and payable immediately.

Charges

From to for

Balance brought forward	£369,992.35
Other charges	-£233,425.55
Total charges (ex VAT)	-£233,425.55
Total charges (inc VAT)	-£233,425.55
Payments received	£0.00
Your New Account Balance	£136,566.80

Customer reference

Bill number 14796532
Invoice/Tax point 11 Mar 2025

Get in touch

Call 0333 207 9283
Email accountmanagement@wave-utilities.co.uk
Message us: [facebook.com/WaveUtilities](https://www.facebook.com/WaveUtilities)
Visit and chat to us at [wave-utilities.co.uk](https://www.wave-utilities.co.uk)

 In an emergency
find your wholesaler at
[wave-utilities.co.uk/mywholesaler](https://www.wave-utilities.co.uk/mywholesaler)

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PE29 9PW
Allow 5 work days for payment to reach us

BACS or bank transfer
Sort Code 20-43-71
Account Number 33298760
Account Name Anglian Water Business (National)
Please use your Customer reference as your payment reference
Send your payment slip to bacs@wave-utilities.co.uk with the payment value in the subject line. For advice visit [wave-utilities.co.uk/bankpayments](https://www.wave-utilities.co.uk/bankpayments)

Please pay on time as we share data with credit reference agencies and the positive experiences shared help to maintain credit scores and keep the supply chain flowing in these challenging economic times.



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Other charges

Type	Units	Rate	VAT	Charge
Adjustment 01/07/2018 - 27/04/2023 for multiple TE/Sewerage billing corrections	1	-£233,425.55	Z	-£233,425.55
Total other charges (ex VAT)				-£233,425.55

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By giving us regular meter readings, your bills will be more accurate.

It's easy to submit a reading online.

Simply log in to My Account or visit: wave-utilities.co.uk/myread