

Student Charter



Introduction

The UEA and UEA Students' Union Student Charter sets out our shared values, commitments and expectations. It reflects our collective responsibility to create an inclusive, supportive and welcoming community where everyone can thrive.

This Charter applies to all UEA students, postgraduate researchers and apprentices, wherever and however they study.

It outlines:

- what students can expect from UEA and UEASU
- what UEA expects from students
- the shared commitments that help our community succeed together

Signed on behalf of UEA by

Prof David Maguire, Vice-Chancellor and President

Prof Claire Pike, Pro-Vice-Chancellor Student Education and Experience

Signed on behalf of students by the UEASU Full-time Sabbatical Officers 2026/27



Our Shared Community Values

As a UEA community, we will:

- demonstrate our values of Ambition, Collaboration, Empowerment and Respect
- work together to achieve our vision of solving the challenges of a changing world sustainably
- foster a culture of belonging, respect and support
- promote equality, diversity, inclusion and academic freedom and freedom of speech within the law
- value different perspectives and contributions
- support wellbeing and safety in both physical and digital environments
- maintain zero tolerance for harassment, bullying and sexual misconduct
- listen to and learn from staff and student voices

Student Commitments



Students, postgraduate researchers and apprentices will:

- take responsibility for their learning, development and conduct
- engage with teaching, supervision, training and learning opportunities
- attend required activities, logging your attendance as required, and meet study commitments
- develop critical thinking, academic integrity and professional skills
- use the support, opportunities and services available
- engage with University communications and provide feedback where appropriate
- follow University policies, regulations and expected standards of behaviour
- seek support when needed and share relevant additional needs
- contribute to student voice and feedback opportunities to enhance the student experience

UEA

Commitments



UEA staff will:

- deliver high-quality, research-informed education and learning opportunities
- provide fair assessment, constructive feedback and clear course information
- ensure courses are well organised and clearly communicated
- support academic success, wellbeing and personal, professional and career development
- offer accessible advice, services, facilities and resources
- respond professionally, promptly and with empathy
- include students in decision-making and act on feedback
- create inclusive, safe and supportive learning environments
- take appropriate action to address bullying, harassment and misconduct

UEASU

Commitments



UEASU will:

- represent, advocate for and empower students
- ensure student voices are heard and reflected in decision-making
- work in partnership with UEA to improve the student experience
- promote fairness, transparency and accessibility
- support belonging, successful transitions and student wellbeing
- provide independent advice and support
- deliver inclusive activities, events, societies and opportunities that enrich student life

If you would like to provide any feedback related to the Student Charter please do so at any time via the [We're Listening platform](#).